

MOBILITY AND FLEET BAROMETER 2023



2023 MOBILITY AND FLEET BAROMETER

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CONTEXT AND METHODOLOGY

KEY THEMES FOR ARVAL MOBILITY OBSERVATORY



WHAT SHORT TERM SHIFTS ARE SHAPING THE MARKET?

WHAT KIND OF VEHICLES WILL THE MARKET EXPECT IN 3 YEARS?

2



HOW DO MOBILITY SOLUTIONS IMPACT FLEET MANAGEMENT?



SCOPE OF THE SURVEY

*

Pe



25 countries previously included

5 new countries (US, CA, MX, AU, NZ)





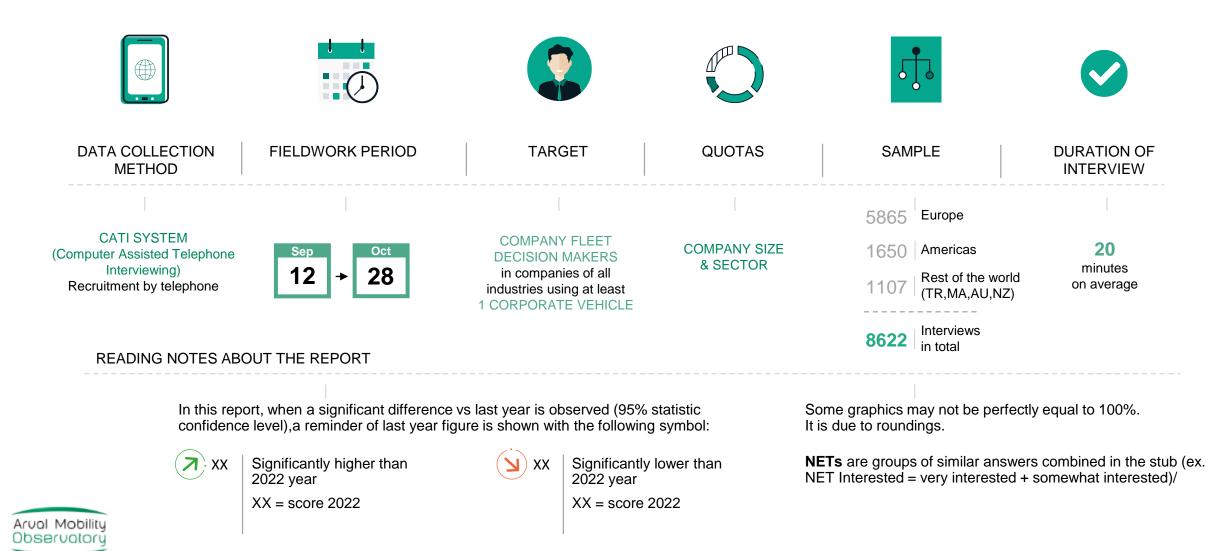
*

COMPANY SIZE SEGMENT DEFINITION









NUMBER OF INTERVIEWS CONDUCTED IN NETHERLANDS

Perimeter of the survey: companies owning at least 1 vehicle



1

Companies with Less than 10 empl. 100 INTERVIEWS



Companies with 10 - 99 empl. 69 INTERVIEWS



Companies with 100 - 499 empl. **80 INTERVIEWS**

Companies with 500 empl. or more **58 INTERVIEWS**

1 to 99 employees 169 INTERVIEWS

100 employees and more 138 INTERVIEWS



SAMPLE STRUCTURE IN NETHERLANDS



This sample structure was set up in order to be roughly representative of the number of companies for each activity sector and size based on the number of employees as well as to allow comparisons between countries on a similar basis. In the following slides, no additional weighting of the data are applied to company sizes or activity sectors segments.

Company size & sector

Construction

Building Construction General Contractors And Operative Builders / Heavy Construction Other Than Building Construction Contractors / Construction Special Trade Contractors

Industry

Mining, oil & gas, Manufacturing (e.g. food, tobacco, textile, wood, furniture, printing, publishing, chemicals, fabricated metal products, electronic, machinery, etc...)

Services

Finance / transportation / Hotels, Rooming Houses, Camps, And Other Lodging Places / Personal Services / Business Services / Automotive Repair, Services, And Parking / Motion Pictures / Amusement And Recreation Services / Health Services / Legal Services / Social Services / Museums, Art Galleries, And Botanical And Zoological Gardens / Membership Organizations / Engineering, Accounting, Research, Management, And Related Services / Private Households

Trade

Building Materials, Hardware, Garden Supply, And Mobile Home Dealers / General Merchandise Stores Food Stores / Automotive Dealers And Gasoline Service Stations / Apparel And Accessory Stores / Home Furniture, Furnishings, And Equipment Stores / Eating And Drinking Places / Miscellaneous / Retail / Wholesale trade





MOBILITY SOLUTIONS LIST AND DEFINITIONS



CORPORATE CAR SHARING:

where an employee can make a vehicle reservation via an external solution



MOBILITY BUDGET predefined budget granted by the employer allowing employees to choose their mode of transport



RIDE SHARING: where several employees travel in the same car to the same destination



AN APP TO BOOK MOBILITY SOLUTIONS PROVIDED BY THE COMPANY



BIKE (OR OTHER TWO WHEELS) SHARING / BIKE (OR OTHER TWO WHEELS) LEASING solution provided by the company

	ø

PRIVATE LEASE OR SALARY SACRIFICE (private lease where an employee leases a car on his own behalf / salary sacrifice where an employee leases a car via their employer)



PUBLIC TRANSPORT



A SHORT OR MID TERM RENTAL VEHICLE to provide transport for an employee



CAR OR CASH ALLOWANCE *New item



EXECUTIVE SUMMARY

INSIGHT 1: DUTCH COMPANIES REMAIN CONFIDENT ABOUT THE FUTURE OF THEIR FLEET



A CONFIDENT EXPECTATION FOR DUTCH FLEETS, DRIVEN BY BUSINESS DYNAMISM

- Dutch companies are still showing a good confidence about the future of their fleet :
 - Only 9% of companies anticipate the decrease of their fleet.
 - The largest companies (500 employees or more) anticipate the strongest fleet growth.
 - Despite an uncertain geopolitical and economical context, the anticipated fleet growth is still mostly driven by business development.
- Regarding homeworking, it has not impacted companies' mobility policy.
- Dutch fleet managers seem more challenged by the implementation of alternative fuel technologies.
- The companies expect to maintain the possession length of their vehicles, shorter than in the rest of Europe.



INSIGHT 2: A STILL HIGH APPETITE FOR ALTERNATIVE FUEL TECHNOLOGIES FOR PASSENGER CARS FLEETS, WHILE ADOPTION FOR LCVS REMAINS SLOWER



AN EQUAL USE OF PLUG-IN HYBRID, HYBRID AND 100% BEV AMONG PASSENGER CAR FLEETS, STABLE USE OF 100% BEV FOR LCVS

- Almost 8 companies out of 10 have already adopted at least one alternative fuel technology for their passenger cars, well above the European average : The Netherlands are among the countries where at least one alternative fuel technology is the most implemented in Europe.
- Overall, this earlier adoption relies equally on Plug-in hybrid (42%), 100% BEV (41%) and Hybrid (41%).
- Small companies are more using Hybrid (45%) while large companies have more adopted 100% BEV (48%).
- Motivations for these alternative technologies are mainly driven by economical (reduction of fuel expenses, and total cost of ownership for LCVs) and environmental reasons (reduction of CO2 impact).
- The high purchase price remains the strongest barrier, but overall, the perception of barriers to BEV adoption is decreasing this year, whether for passenger cars or for LCVs.
- Lastly, more companies keep subsidising the installation of charging points at employees' homes.



INSIGHT 3: A HIGH IMPLEMENTATION OF MOBILITY SOLUTIONS



DUTCH COMPANIES ARE AT THE FOREFRONT OF MOBILITY SOLUTIONS IMPLEMENTATION

- A majority of Dutch companies propose at least one alternative mobility solution:
 - With 8 companies out of 10 having adopted at least one mobility solution, Netherlands are positioned above the European average.
 - Mobility budget is the most widespread alternative, driven by large companies.
- 38% of companies are interested in offering employees a mobility budget, primarily in order to reduce the costs of mobility and to offer more options and flexibility to employees.
- Lastly, more companies are implementing or considering a strategy on the mobility CO2 footprint compared to 2022.



INSIGHT 4: OPERATING LEASING IS THE FIRST FLEET FINANCING METHOD



AND A GOOD POTENTIAL FOR GROWTH

- Operating leasing is the first fleet financing method used by Dutch companies with Financial leasing.
- This financing method is even more common among large companies (500 employees and more) : almost half of them companies finance their fleets with Operating leasing.
- And Operating leasing shows a **good potential for growth** : in line with European trend, one third of Dutch companies intend to introduce or increase the use of Operating leasing.



INSIGHT 5: A RISING USE OF TELEMATICS



AN TREND IN LINE WITH THE EUROPEAN AVERAGE

- Almost half of Dutch companies are using Telematics whether for passenger cars or LCVs.
- In details, the level of connected vehicles is the same within passenger car fleets and LCV fleets.
- This growth is due to a higher equipment of passenger cars.
- The main reasons to implement telematics are :
- the possibility to locate vehicles or improve vehicle security
- to improve operational efficiency



3

WHAT ARE THE MAIN CHARACTERISTICS OF THE FLEETS?



DUTCH COMPANIES STAY OPTIMISTIC FOR THE FUTURE OF THEIR FLEET, ESPECIALLY BIG COMPANIES

Even thought slightly below the European level, Dutch companies keep a good confidence regarding the future of their fleets:

- 86% of the companies anticipate the increase or the stability of their fleets,
- The biggest companies (500 employees or more) anticipate the strongest fleet growth (37% vs 23% in overall).
- To note that over the last 3 years, if fleets are still on the increase, there is a slow down (decreasing balance between increasing fleets and decreasing fleets).

The fleet **growth relies by far on business development,** in line with European results. On the second place comes HR needs, but to the lesser extent.

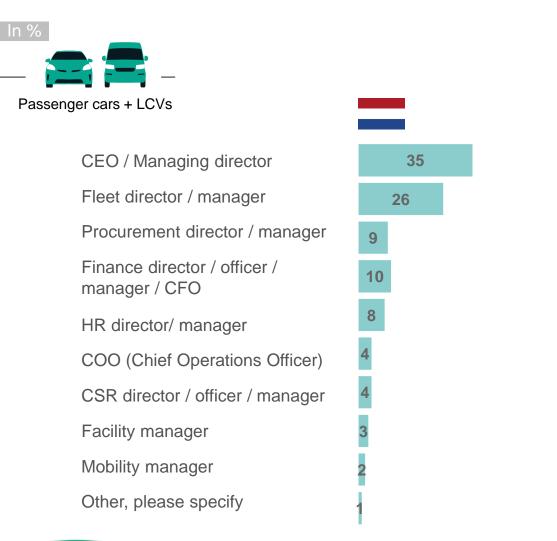
Despite the development of **homeworking,** it **had a very weak impact** on companies' mobility policy: only 13% of companies have implemented changes or consider some adjustments in the future.

For Dutch fleet managers, **implementing alternative fuel technologies is the most important challenge** in the next 3 years.

Finally, the companies expect maintain the possession length of their passenger cars and LCVs, still shorter than in Europe on average.



RESPONDENTS POSITION WITHIN THE COMPANY





New question added in 2023 Could you please specify your exact position in the company? Basis: companies with corporate vehicles = 100%



NUMBER OF VEHICLES IN FLEET

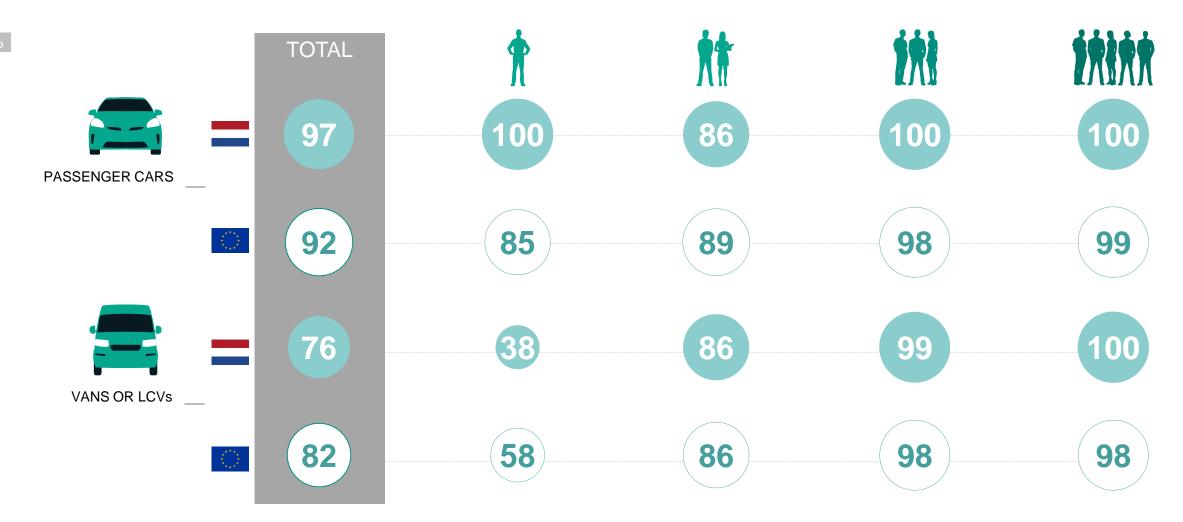


Can you please tell us the total number of vehicles of less than 3.5 tons in your fleet? Basis: companies with corporate vehicles = 100%



PROPORTION OF COMPANIES WITH AT LEAST ONE PASSENGER CAR OR ONE LCV

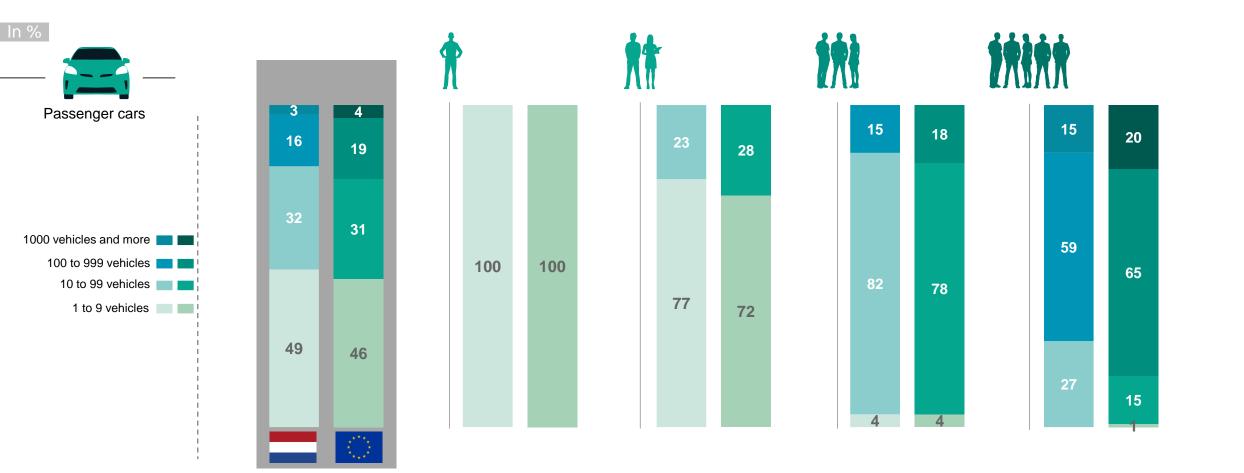
(among companies with at least one vehicle in fleet)



And can you please tell us the total number of cars in your fleet? / And can you please tell us the total number of LCVs or vans in your fleet? Basis: companies with corporate vehicles = 100%



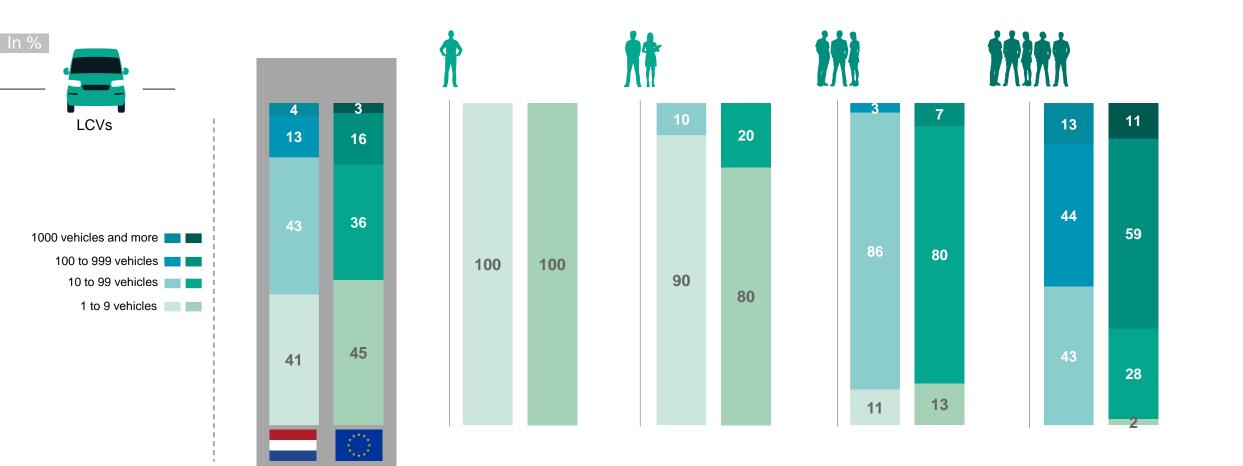
NUMBER OF PASSENGER CARS IN FLEET



And can you please tell us the total number of cars in your fleet? Basis: companies with passenger cars



NUMBER OF LCVS IN FLEET



And can you please tell us the total number of LCVs or vans in your fleet? Basis: companies with LCVS



VEHICLES POSSESSION LENGTH



On average, how long do you keep your vehicles (before being sold or giving back to the leasing company)? Basis: companies with corporate vehicles = 100%



PASSENGER CARS POSSESSION LENGTH



New question added in 2023 And how long do you keep your passenger cars (before being sold or returned to the leasing company)? Basis: companies with passenger cars



LCVS POSSESSION LENGTH



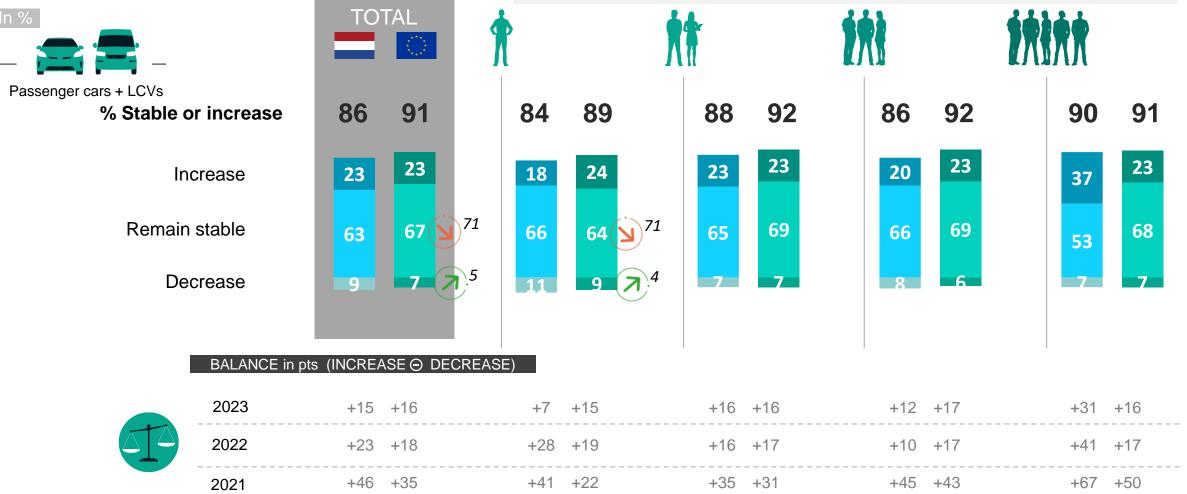


Question asked to all countries in 2023 And how long do you keep your LCV, light commercial vehicles or vans (before being sold or returned to the leasing company)? Basis: companies with LCVS

FLEET GROWTH POTENTIAL

HOW TO READ THE RESULTS ?

In Netherlands, 86% of the companies declare that in the next 3 years their company fleet will remain stable or increase.



In the next three years, do you think that the total number of vehicles in your company fleet will increase, decrease or remain the same? Basis: companies with corporate vehicles = 100%



				HOW TO READ THE RESULTS ?																												
In %	n % In Netherlands, 86% of the companies declare that in the next 3 years their company fleet will remain stable or increase.																															
		_																														91
Passenger cars + LCVs																															_	
% Stable or increase	94	90	91	90	90	95	95	91	93	89	92	86	85	92	91	89	84	92	91	91	93	86	88	91	92	92	91	91	88	90		91
Increase				22	30	38			29	22		23	22	30		30	22	26		20	50	40	28	33	48	30	32	37	21	24		
	74	71	70	67	60	56	73	75	65	67	72	63	63	61	76	59	62	66	72	70			60	58		62	60	55	67	67		
Remain stable						50										55					43	46		50	44	U		22				
Decrease	2	8	8	8	_ 9	4	4	.7	5	7	5	9_	13	. 7	8	8	- 14-	5	8	8	4	5	8_	. 7	4	.7.	8	. 7	10	_8		7
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2023	+17	+11	+13	+14	+21	+34	+19	+9	+24	+14	+15	+15	+9	+24	+7	+22	+8	+22	+12	+12	+46	+34	+21	+26	+44	+23	+24	+30	+11	+16	+20 -	+16
2022	+18	+13	+18	+16	+24	+24	+18	+22	+27	+13	+19	+23	+7	+22	+13	+23	+10	+21	+11	+14	+33	+14	+19	+24	+49	-	-	-	-	-	+20 -	+18
2021	+32	+42	+34	+31	+39	-	+27	+36	+29	+29	+32	+46	+21	+49	-	-	+44	+44	+30	+29	-	+70	+67	-	-	-	-	-	-	-	+38 -	+35

In the next three years, do you think that the total number of vehicles in your company fleet will increase, decrease or remain the same? Basis: companies with corporate vehicles = 100%

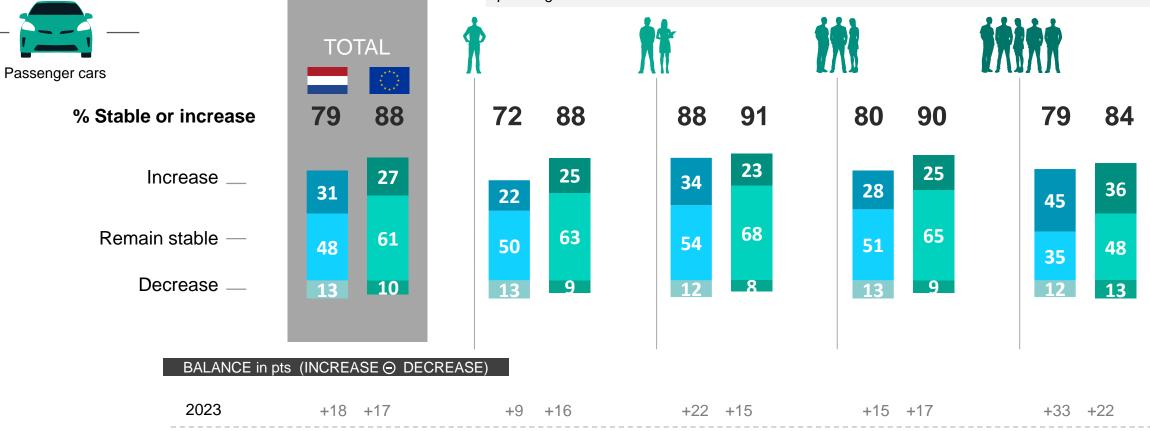


FLEET GROWTH POTENTIAL

PASSENGER CAR FLEET GROWTH POTENTIAL

HOW TO READ THE RESULTS ?

In Netherlands, 79% of the companies declare that in the next 3 years the total number of passenger cars will remain stable or increase.

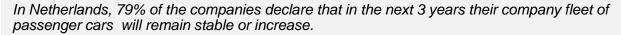


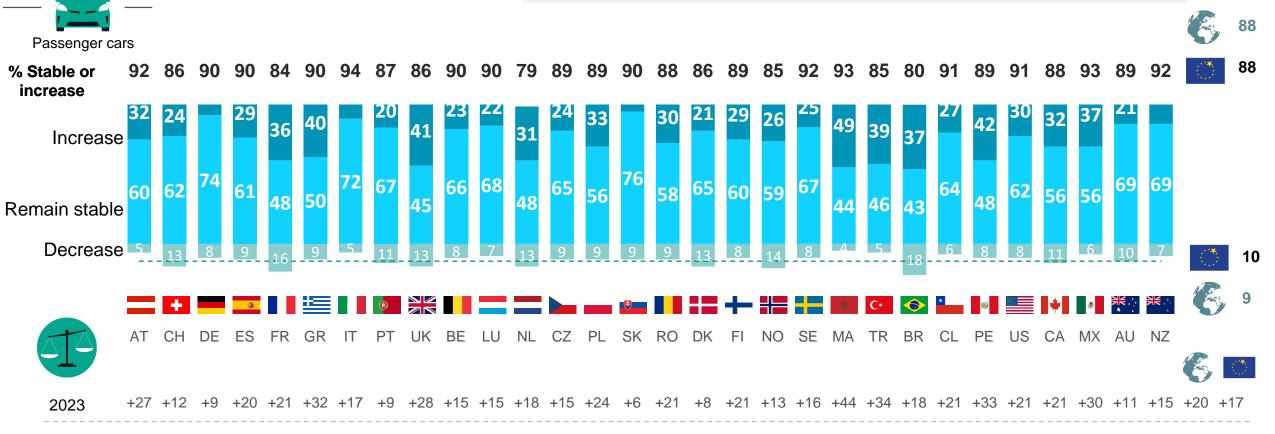
New question added in 2023 In the next three years, do you think that the total number of your passenger cars will... Basis: companies with passenger cars



PASSENGER CAR FLEET GROWTH POTENTIAL

HOW TO READ THE RESULTS ?





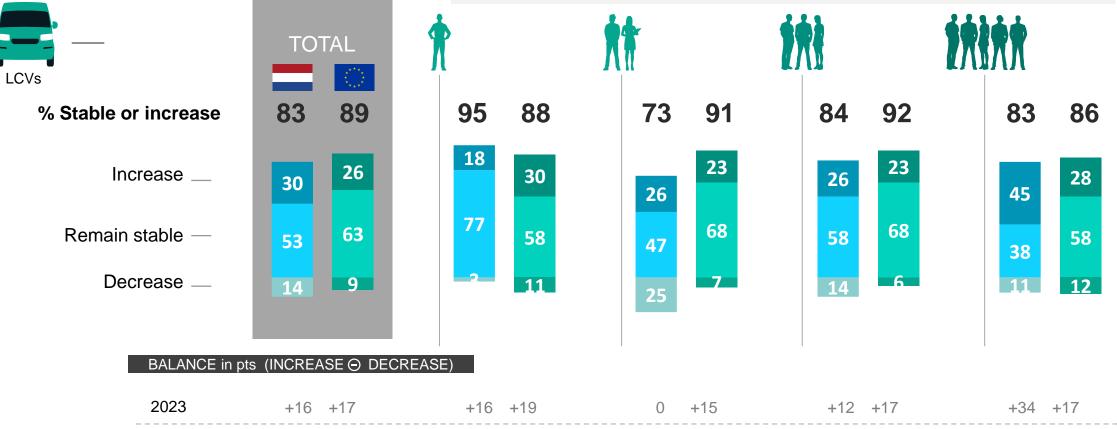
New question added in 2023 In the next three years, do you think that the total number of your passenger cars will... Basis: companies with passenger cars



LCVS FLEET GROWTH POTENTIAL

HOW TO READ THE RESULTS ?

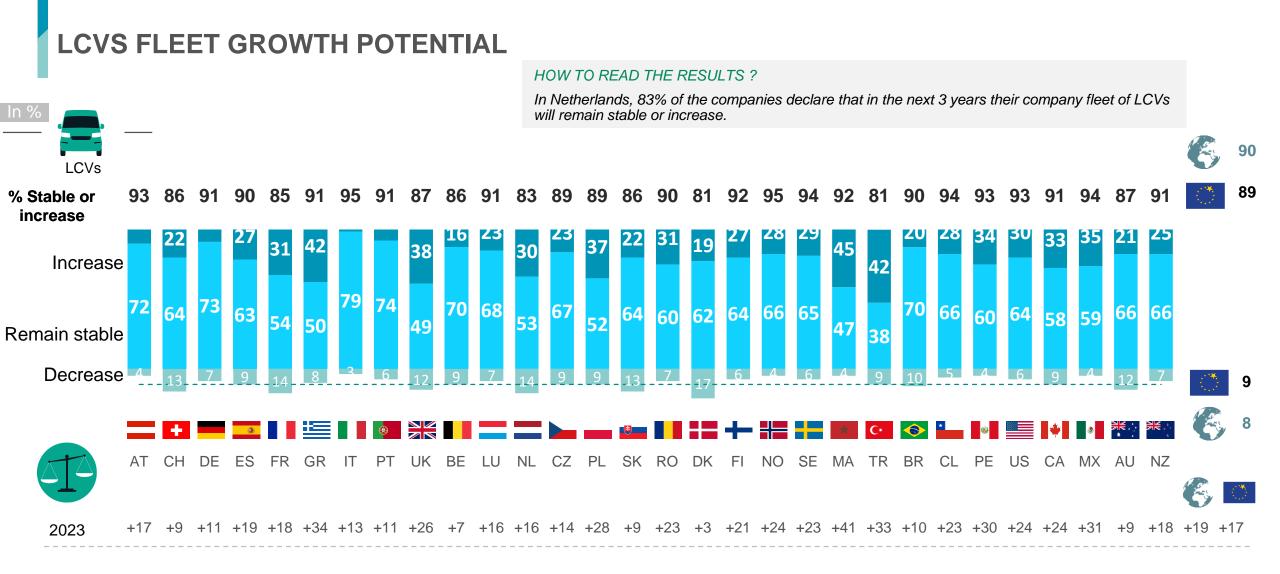
In Netherlands, 83% of the companies declare that in the next 3 years the total number of LCVs will remain stable or increase.



New question added in 2023

In the next three years, do you think that the total number of your light commercial vehicles or vans will... Basis: companies with LCVS

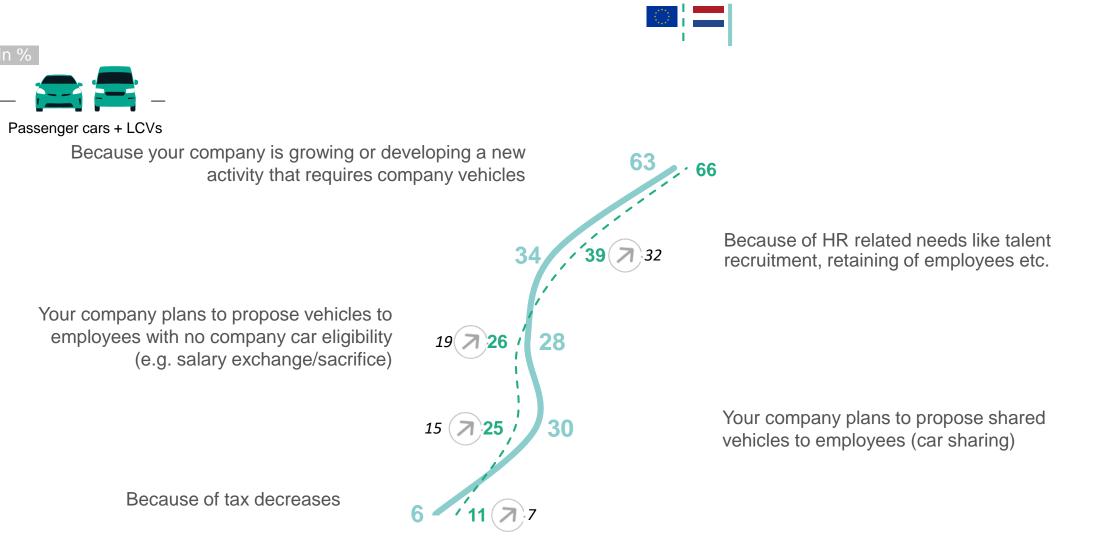




New question added in 2023 In the next three years, do you think that the total number of your light commercial vehicles or vans will... Basis: companies with LCVS



REASON FOR FUTURE FLEET INCREASE



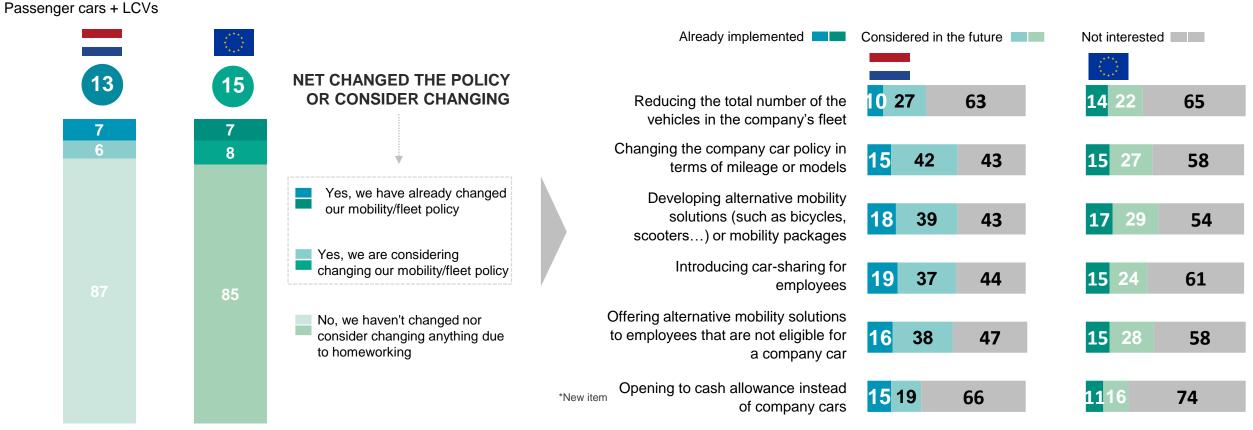
Why do you think the total number of vehicles in your company fleet will increase? Basis: companies expecting an increase of the fleet



MOBILITY POLICY ADAPTATION COINCIDING WITH HOMEWORKING

HOW TO READ THE RESULTS ?

In Netherlands, among the companies that changed or consider changing their mobility policy, 10% have already reduced the total number of the vehicles in the company's fleet.



Basis: companies that have changed or consider changing their mobility policy with regards to homeworking

This question has been asked differently in 2023.

With regards to the development of homeworking, have you changed, or do you consider changing your mobility/fleet policy? And among the following changes, can you please select those you have implemented or consider implementing with regards to the development of homeworking?

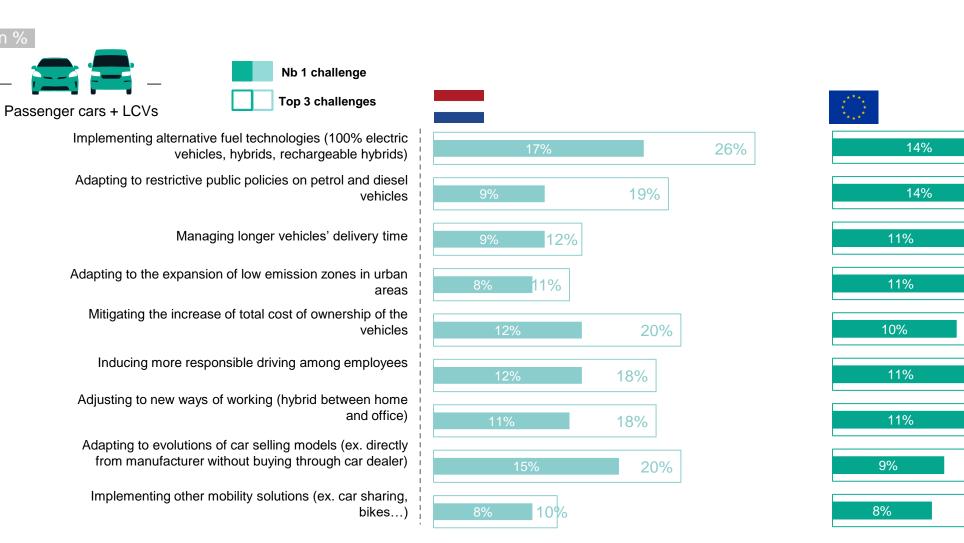
Question asked to respondents that are aware of mobility solutions

Basis: companies with corporate vehicles = 100%



34

MOST IMPORTANT CHALLENGES EXPECTED



New question added in 2023

27%

26%

22%

21%

20%

20%

18%

18%

15%

We will now ask you to rank these challenges by order of importance. According to you, what is the most important challenge for the fleet management in the next three years? And what is the second most important challenge? Basis: companies with corporate vehicles = 100%



4

HOW ARE COMPANIES FINANCING THEIR FLEET?



A GOOD POTENTIAL FOR GROWTH FOR OPERATING LEASING, ALREADY THE FIRST FLEET FINANCING METHOD, EX-AEQUO WITH FINANCIAL LEASING

To note : in 2023, question about financing methods repartition was asked differently, which means there will be no comparison with 2022



---• With Financial leasing, **Operating leasing is the first ex-aequo fleet financing method** used by Dutch companies (33%).

This financing method is even more common among larger companies (500 employees and more) : almost half of big companies finance their fleets by Operating leasing.

 And Operating leasing shows a good potential for growth : in line with European trend, a third of Dutch companies intend to introduce or increase the use of Operating leasing.



MAIN PASSENGER CARS FINANCING METHOD

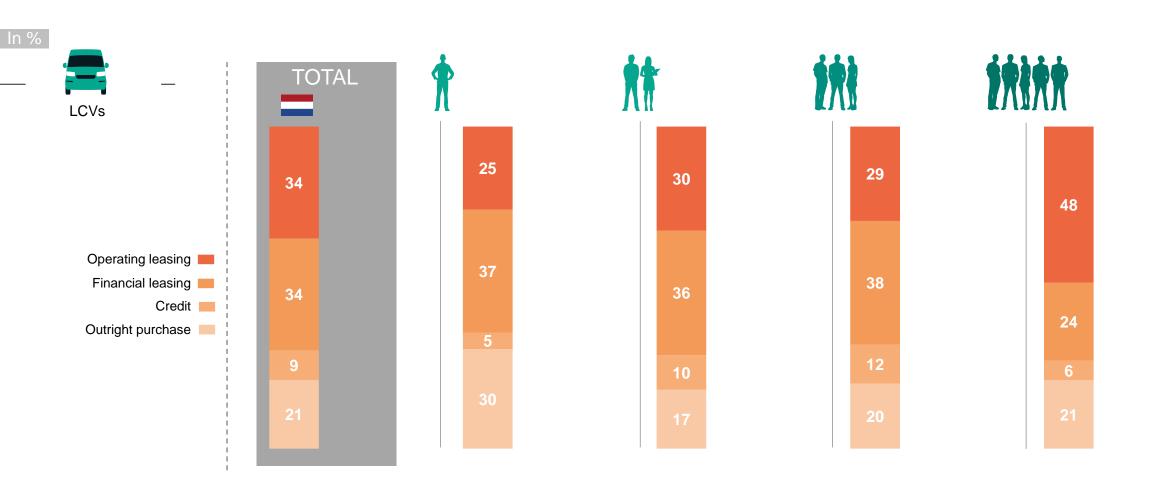


New question added in 2023

And what is the main method used to finance your passenger cars today? Basis: companies with passenger cars



MAIN LCV FINANCING METHOD



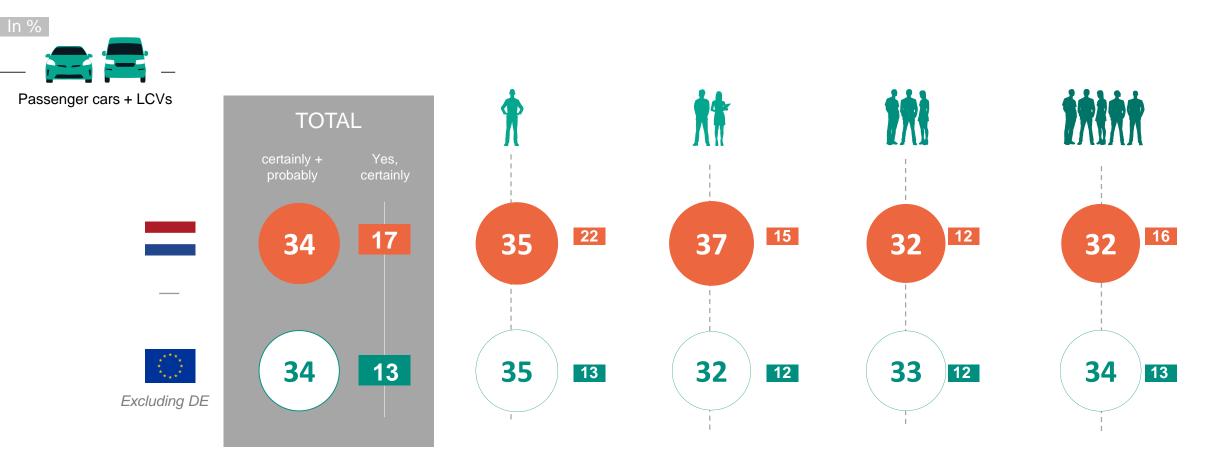
New question added in 2023

And what is the main method used to finance your LCVs today? Basis: companies with LCVs



INTENTION TO INTRODUCE OR INCREASE THE USE OF OPERATING LEASING

Proportion of companies having the intention to introduce or increase the use of operating leasing

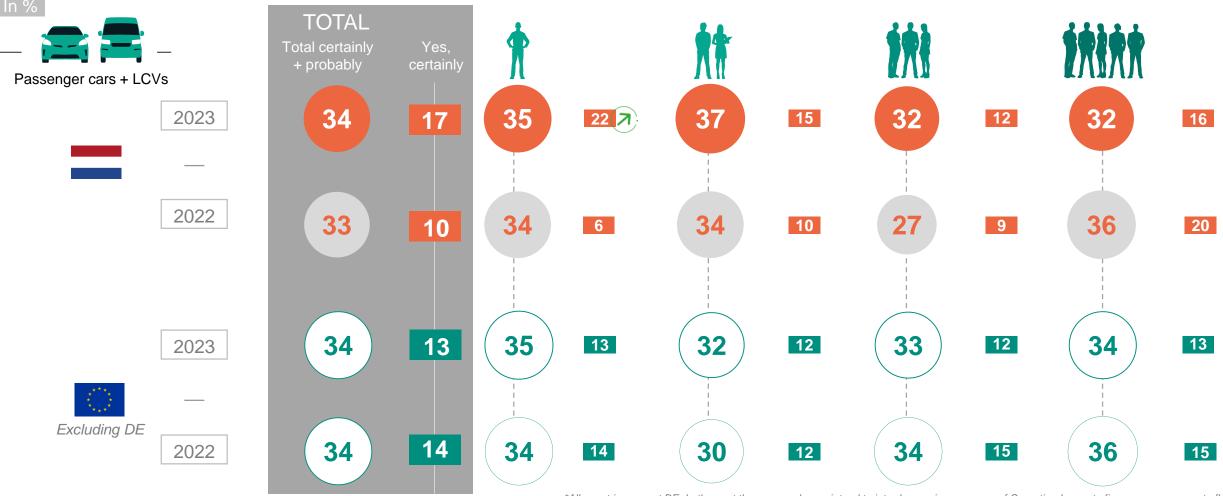


*All countries except DE: In the next three years do you intend to introduce or increase use of Operating Lease to finance your corporate fleet? Basis: companies with corporate vehicles = 100%



INTENTION TO INTRODUCE OR INCREASE THE USE OF OPERATING LEASING

Proportion of companies having the intention to introduce or increase the use of operating leasing



*All countries except DE: In the next three years do you intend to introduce or increase use of Operating Lease to finance your corporate fleet? Basis: companies with corporate vehicles = 100%



WHAT CHANGES ARE TO BE EXPECTED IN THE NEAR FUTURE REGARDING ENERGY MIX?



A STRONG APPETITE FOR ALTERNATIVE TECHNOLOGIES

B

Arval Mobility Observatori With almost 8 out of 10 companies which have already adopted at least one alternative fuel technology, The Netherlands are among the most advanced countries in terms of alternative technologies implementation in Europe, well above the European average (58%).

When adding the companies which consider the adoption of these kind of technologies in the next years, **the potential** reaches 90% of companies.

Overall, 100% BEV, Plug-in Hybrid and Hybrid are equally widespread for passenger cars, at higher levels than European averages : 4 out of 10 companies have already adopted Plug-in Hybrid, same for Hybrid and 100% BEV. But there are differences according the size of companies : while small companies have more adopted Plug-in Hybrid to date, big companies have implemented more 100% BEV.

The adoption of these technologies **for passenger cars** relies on **economic reason** (reducing the fuel expenses) and on **lower environmental impact**, in line with European trend. For LCVs fleets, the total cost of ownership is also mentioned by fleet managers.

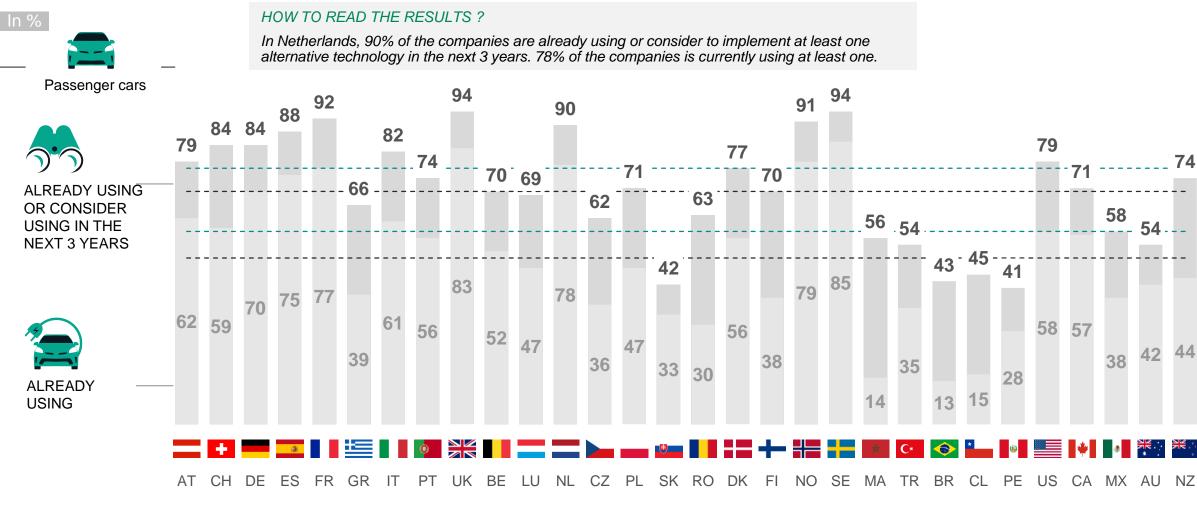
As in the rest of Europe, **the adoption of alternative technologies is slower for LCV fleets** but Dutch companies are still among the most advanced European countries, with an implementation to date twice as high as in Europe on average, driven by 100% BEV. Hydrogen Fuel cell is emerging and shows some growth potential, as 11% of Dutch companies have already or intend to implement it.

High purchase price remains the strongest barrier but generally speaking, the perception of barriers to BEV adoption is decreasing this year, which tends to show a "normalization" of BEV.

To address these barriers and support the adoption of 100% BEV, more companies subsidise cost of home installations of charging points for drivers.

CONSIDERATION FOR ALTERNATIVE FUEL TECHNOLOGIES

(At least one technology among HEV, PHEV and 100% BEV)



Arval Mobility Observatory Amongst the following alternative fuel technologies, which ones do you currently use ...?

Amongst the following alternative fuel technologies, which ones are you considering using...?

Basis: companies with passenger cars

77

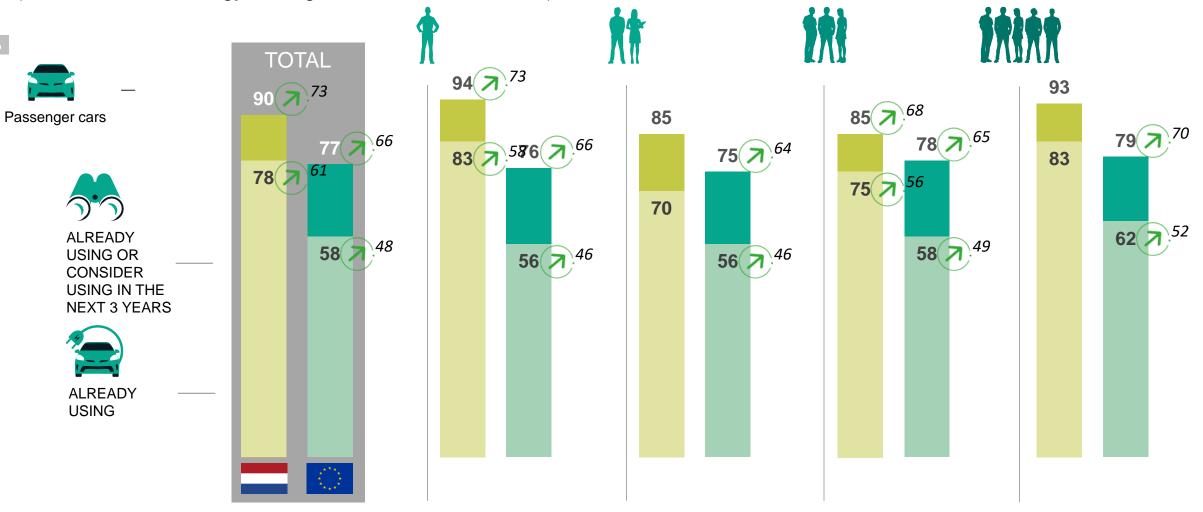
58

50

5 70

CONSIDERATION FOR ALTERNATIVE FUEL TECHNOLOGIES

(At least one technology among HEV, PHEV, 100% BEV)

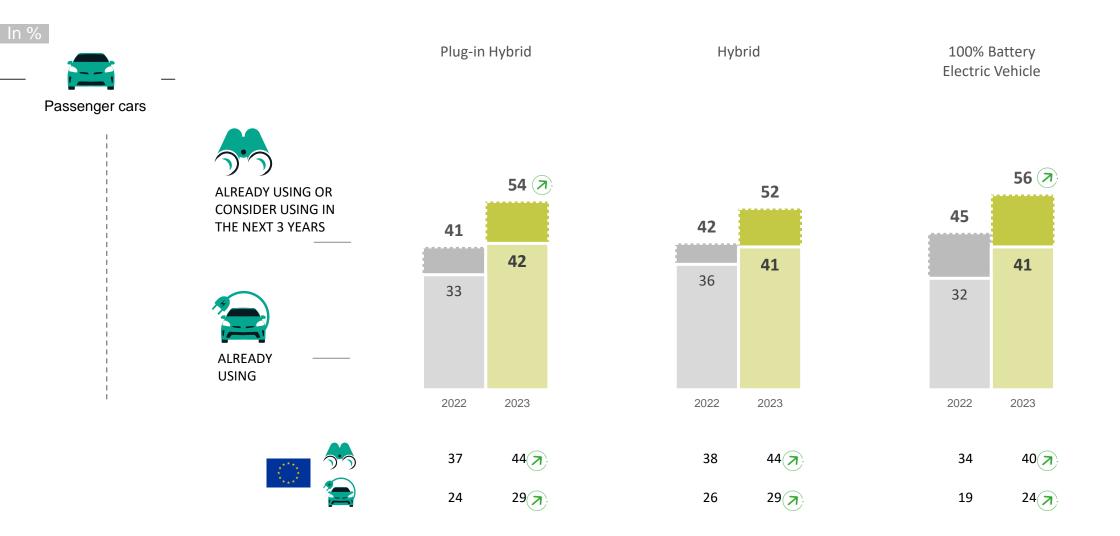


Amongst the following alternative fuel technologies, which ones do you currently use...? Amongst the following alternative fuel technologies, which ones are you considering using...? Basis: companies with passenger cars



ALTERNATIVE FUEL TECHNOLOGIES USAGE – DETAIL PER TECHNOLOGY

Evolution vs. previous years



Amongst the following alternative fuel technologies, which ones do you currently use...?

Amongst the following alternative fuel technologies, which ones are you considering using...?

Arval Mobility Observatory

ALTERNATIVE FUEL TECHNOLOGIES USAGE – DETAIL PER TECHNOLOGY

Passenger car fleet



ALREADY USING 45 56 OR CONSIDER 54 7 41 52 USING IN THE NEXT 3 YEARS 37 38 44 44 > 34 40 42 41 41 24 26 29 29 19 24 ALREADY USING Plug-in Hybrid

Hybrid

100% Battery Electric Vehicle

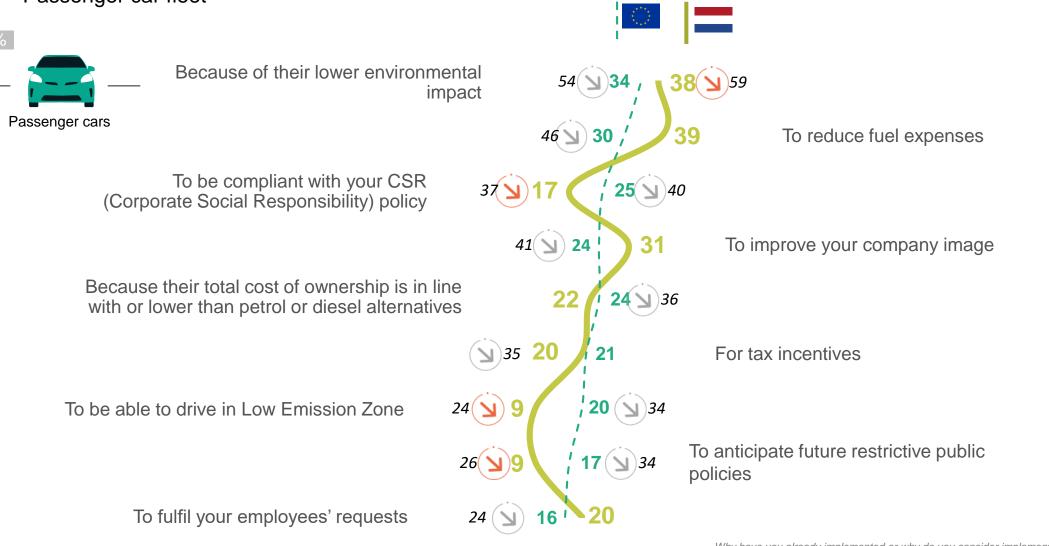
Amongst the following alternative fuel technologies, which ones do you currently use...?

Amongst the following alternative fuel technologies, which ones are you considering using ...?

Arval Mobility Observatory

REASONS FOR IMPLEMENTING OR CONSIDERING ALTERNATIVE FUEL TECHNOLOGIES

Passenger car fleet



Why have you already implemented or why do you consider implementing alternative fuel technologies? Basis: companies having implemented or considering Hybrid, Plug-in Hybrid or Electric passenger cars



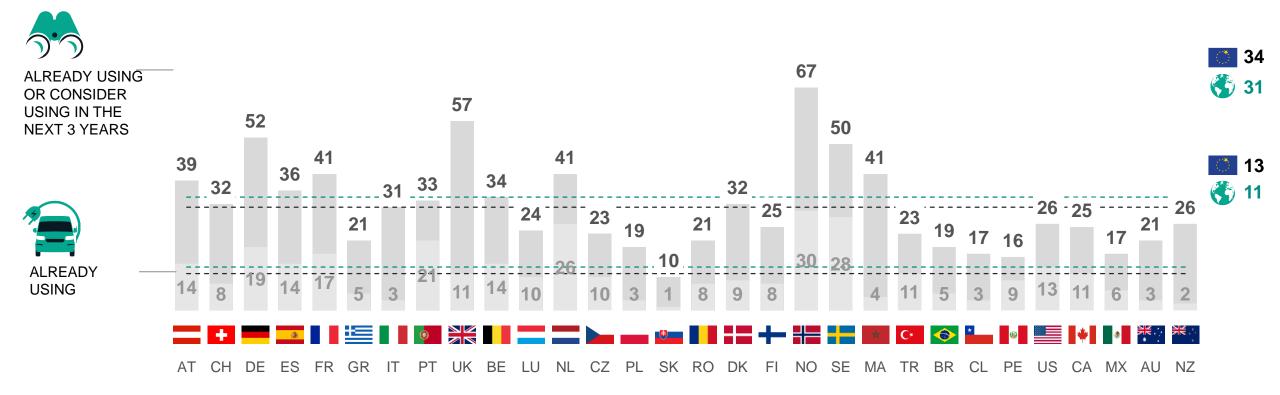
CONSIDERATION FOR ALTERNATIVE FUEL TECHNOLOGIES

(At least one technology among 100% BEV and Hydrogen Fuel cell)



HOW TO READ THE RESULTS ?

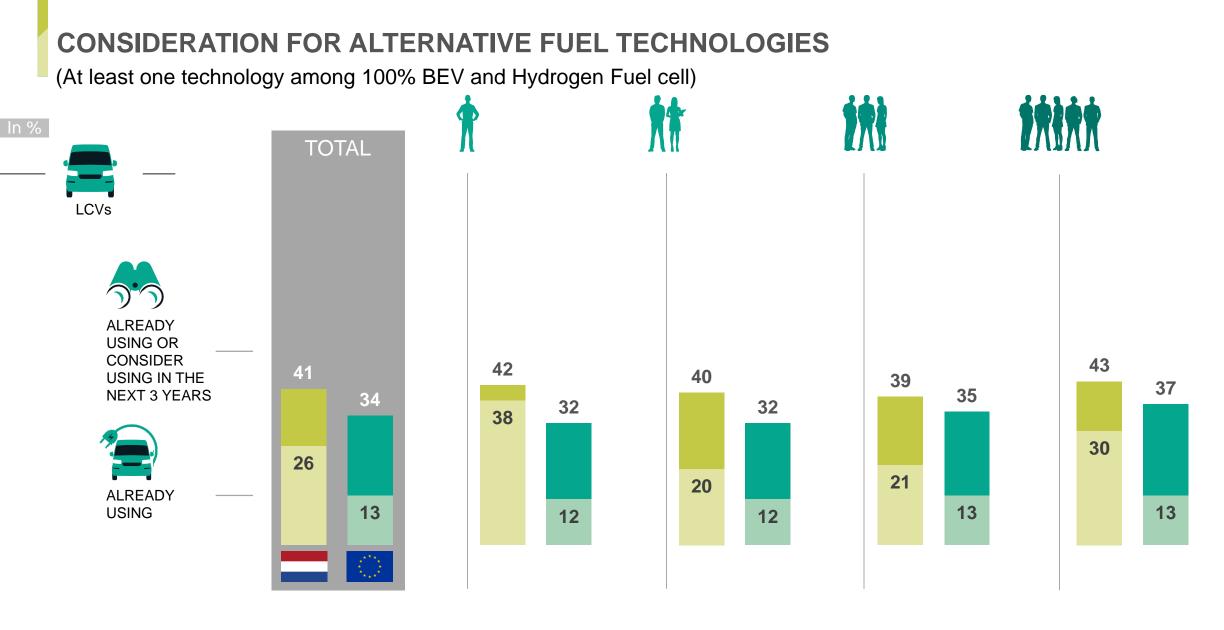
In Netherlands, 41% of the companies are already using or consider to implement at least one alternative technology in the next 3 years. 26% of the companies is currently using at least one.





Amongst the following alternative fuel technologies, which ones do you currently use...? Amongst the following alternative fuel technologies, which ones are you considering using...?

Basis: companies with LCVs



Amongst the following alternative fuel technologies, which ones do you currently use...? Amongst the following alternative fuel technologies, which ones are you considering using...? Basis: companies with LCVs



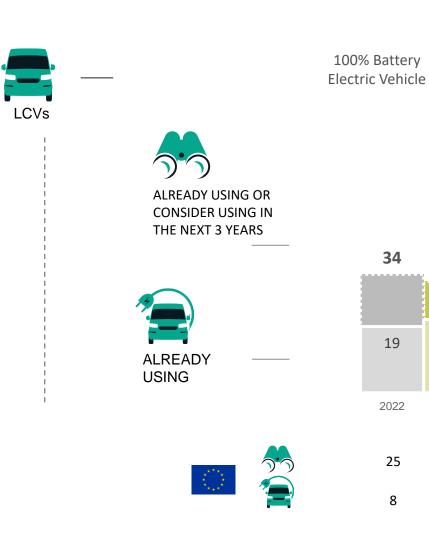
ALTERNATIVE FUEL TECHNOLOGIES USAGE – DETAIL PER TECHNOLOGY

32

21

2023

Evolution vs. previous years



29 11



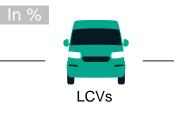
In %

Amongst the following alternative fuel technologies, which ones do you currently use...? Amongst the following alternative fuel technologies, which ones are you considering using...? Basis: companies with LCVs

51

ALTERNATIVE FUEL TECHNOLOGIES USAGE – DETAIL PER TECHNOLOGY*

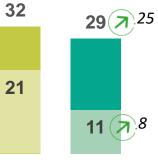
LCV Fleet





ALREADY USING OR CONSIDER USING IN THE NEXT 3 YEARS

ALREADY IMPLEMENTED



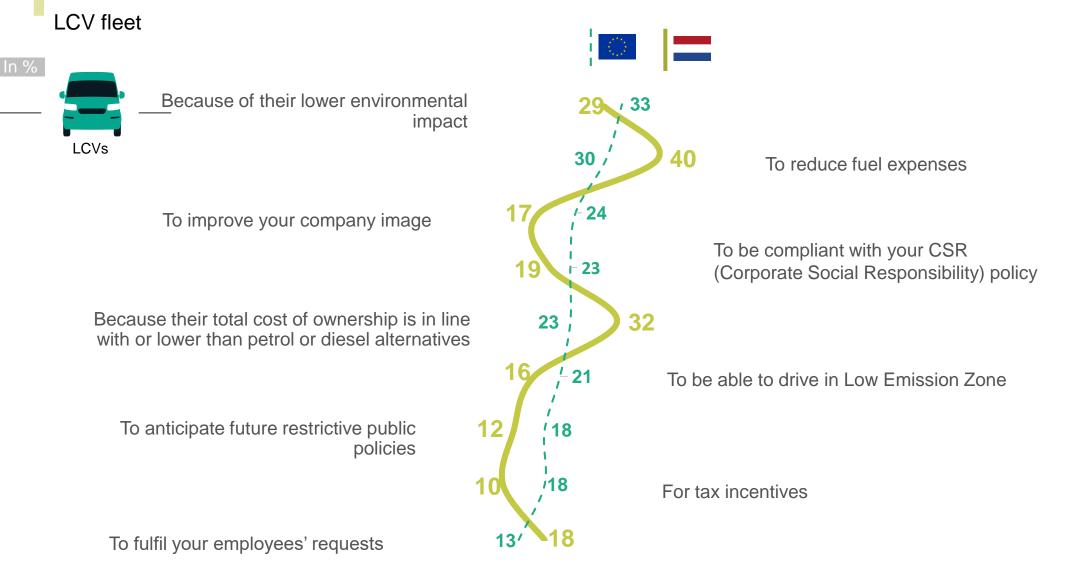
100% Battery Electric Vehicle



Amongst the following alternative fuel technologies, which ones do you currently use...? Amongst the following alternative fuel technologies, which ones are you considering using...? Basis: companies with LCVs



REASONS FOR IMPLEMENTING OR CONSIDERING ALTERNATIVE FUEL TECHNOLOGIES



Why have you already implemented or why do you consider implementing alternative fuel technologies? Basis: companies having implemented or considering 100% Battery Electric Vehicle for LCVs



HOW TO READ THE RESULTS ?

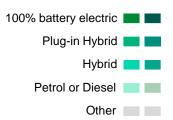
In Netherlands in 3 years, 23% of the companies passenger car fleet will be BEV.



This question has been asked differently in 2023, no comparison vs 2022

In your opinion, what percentage of your passenger car fleet will be: 100% battery electric, Plug-in Hybrid, Hybrid, petrol or diesel vehicles in 3 years? Basis: companies with passenger cars





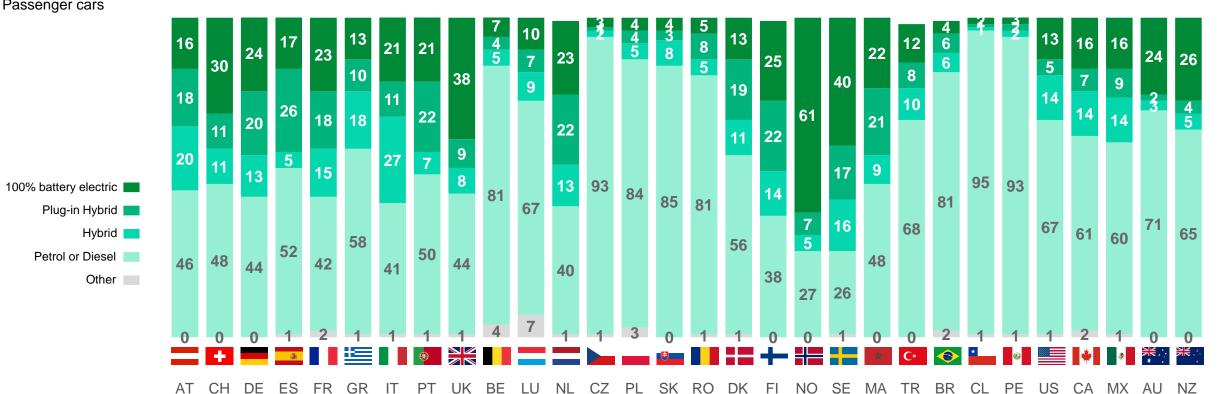


HOW TO READ THE RESULTS ?

In Netherlands in 3 years, 23% of the companies passenger car fleet will be BEV.



Passenger cars



This question has been asked differently in 2023, no comparison vs 2022

In your opinion, what percentage of your passenger car fleet will be: 100% battery electric, Plug-in Hybrid, Hybrid, petrol or diesel vehicles in 3 years? Basis: companies with passenger cars



HOW TO READ THE RESULTS ?

In Netherlands in 3 years, 25% of the companies LCV fleet will be BEV.



This question has been asked differently in 2023, no comparison vs 2022 In your opinion, what percentage of your light commercial vehicle fleet will be: 100% battery electric, Plug-in Hybrid, Hybrid, petrol or diesel vehicles in 3 years? Basis: companies with LCVs



In %

LCVs

100% battery electric

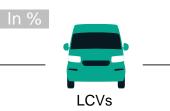
Plug-in Hybrid 🔜 🔜

Petrol or Diesel

Hybrid

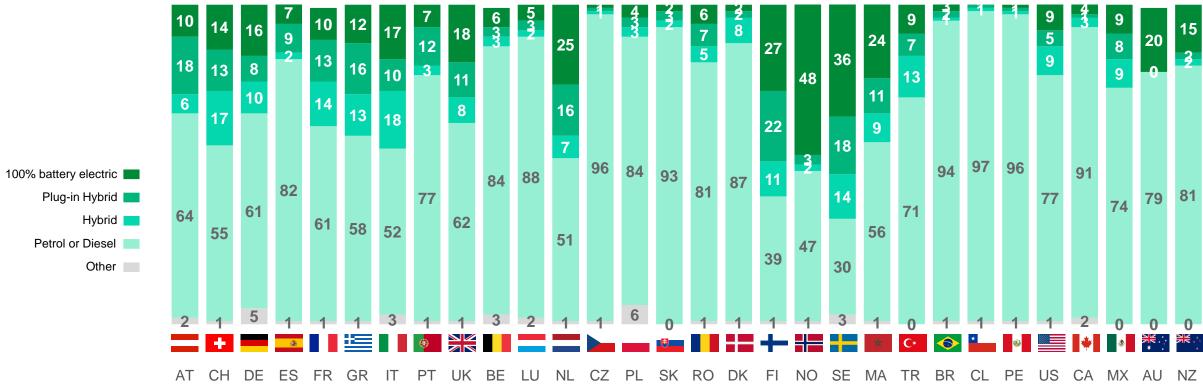
Other

56



HOW TO READ THE RESULTS ?

In Netherlands in 3 years, 25% of the companies LCV fleet will be BEV.



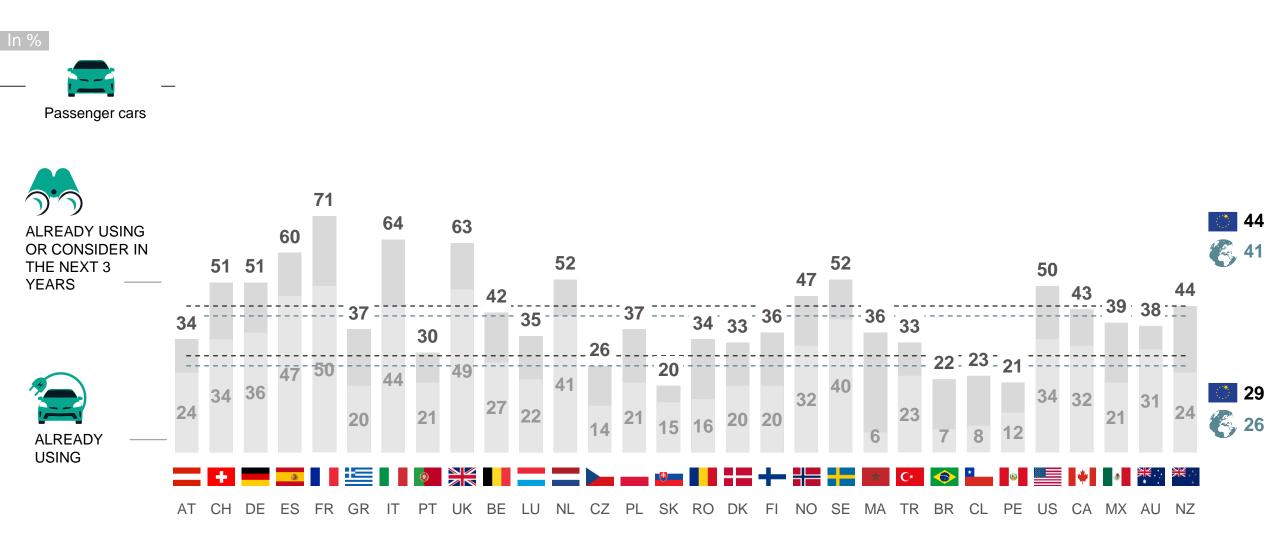


This question has been asked differently in 2023, no comparison vs 2022

In your opinion, what percentage of your light commercial vehicle fleet will be: 100% battery electric, Plug-in Hybrid, Hybrid, petrol or diesel vehicles in 3 years? Basis: companies with LCVs

ENERGY MIX FOCUS PER ALTERNATIVE TECHNOLOGY

HYBRID: IMPLEMENTATION WITHIN COMPANY FLEET POLICY

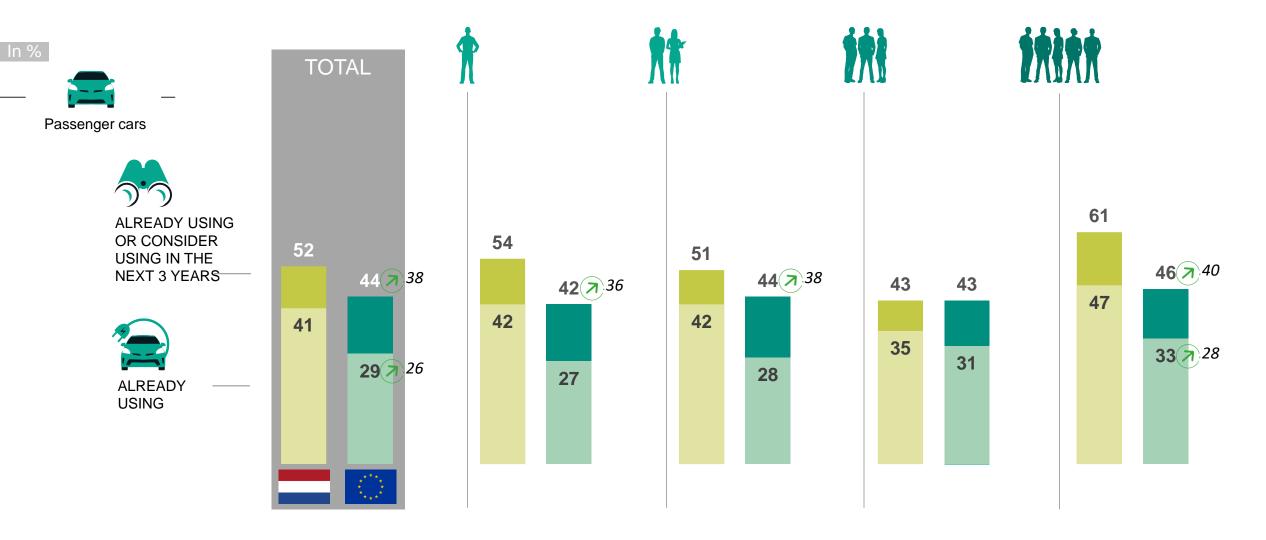




Amongst the following alternative fuel technologies, which ones do you currently use ...?

Amongst the following alternative fuel technologies, which ones are you considering using ...?

HYBRID: IMPLEMENTATION WITHIN COMPANY FLEET POLICY

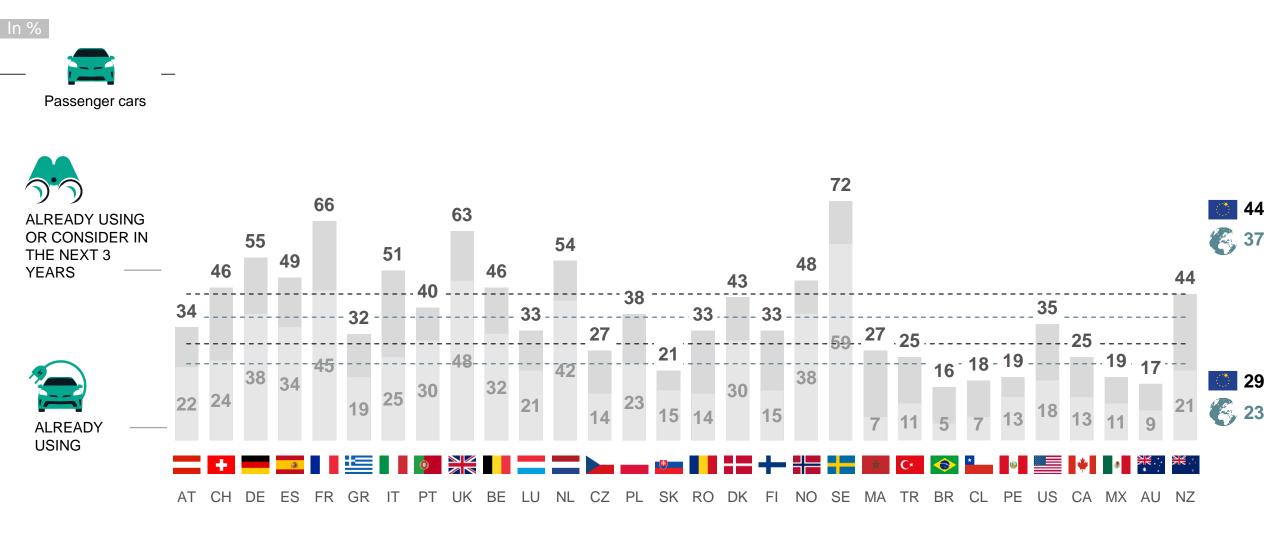


Amongst the following alternative fuel technologies, which ones do you currently use ...?

Amongst the following alternative fuel technologies, which ones are you considering using...?



PLUG-IN HYBRID: IMPLEMENTATION WITHIN COMPANY FLEET POLICY





Amongst the following alternative fuel technologies, which ones do you currently use ...?

Amongst the following alternative fuel technologies, which ones are you considering using ...?

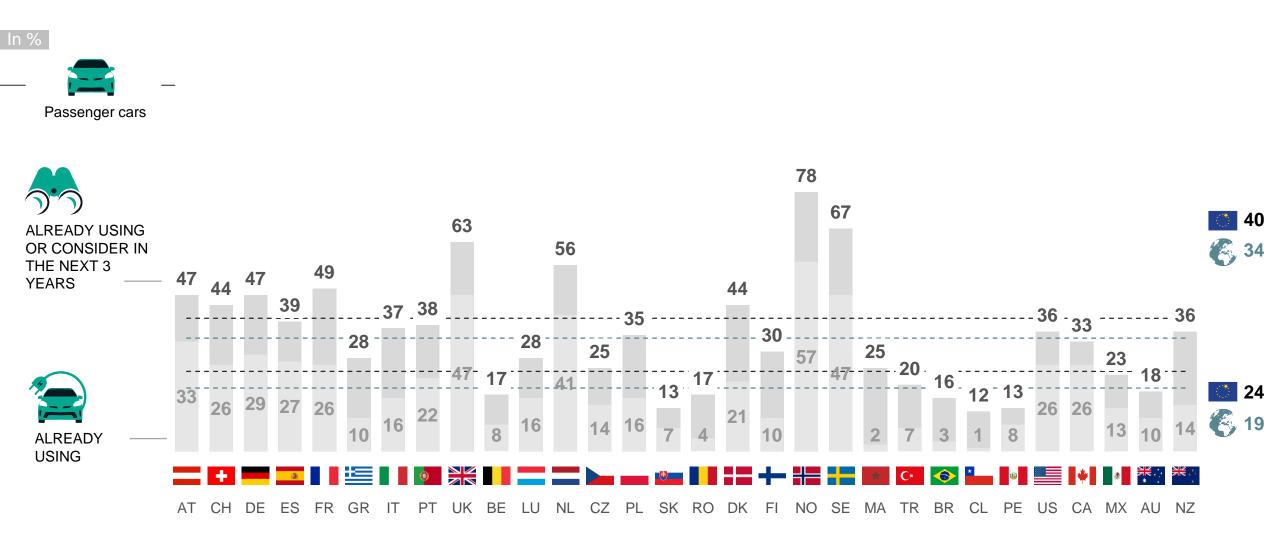
PLUG-IN HYBRID: IMPLEMENTATION WITHIN COMPANY FLEET POLICY



Amongst the following alternative fuel technologies, which ones do you currently use ...?

Amongst the following alternative fuel technologies, which ones are you considering using ...?







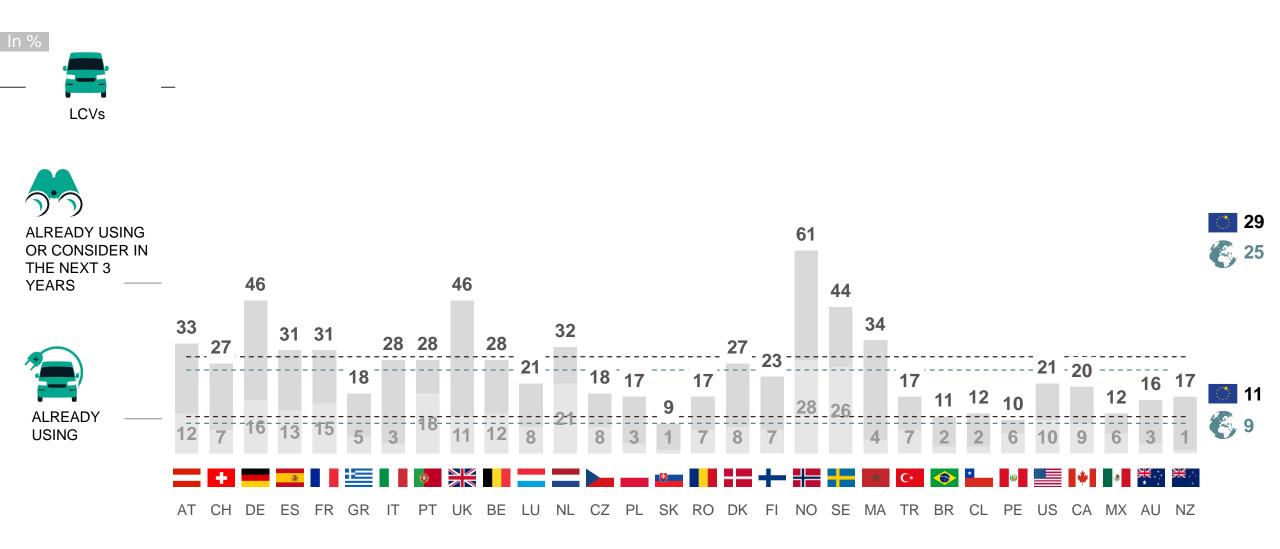
Amongst the following alternative fuel technologies, which ones do you currently use...? Amongst the following alternative fuel technologies, which ones are you considering using...?



Amongst the following alternative fuel technologies, which ones do you currently use...?

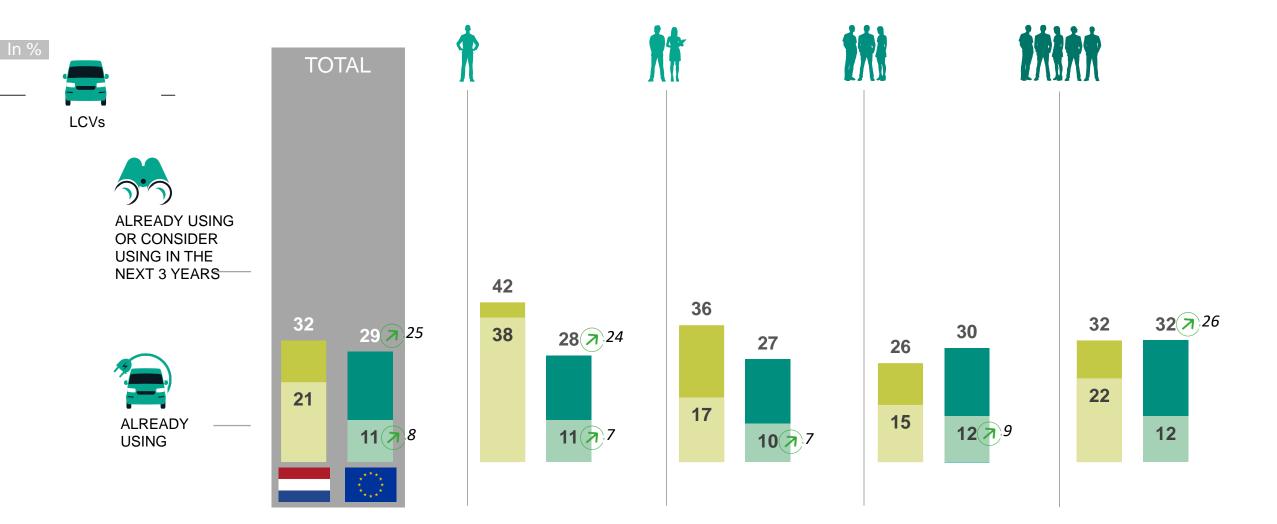
Amongst the following alternative fuel technologies, which ones are you considering using ...?







Amongst the following alternative fuel technologies, which ones do you currently use...? Amongst the following alternative fuel technologies, which ones are you considering using...?

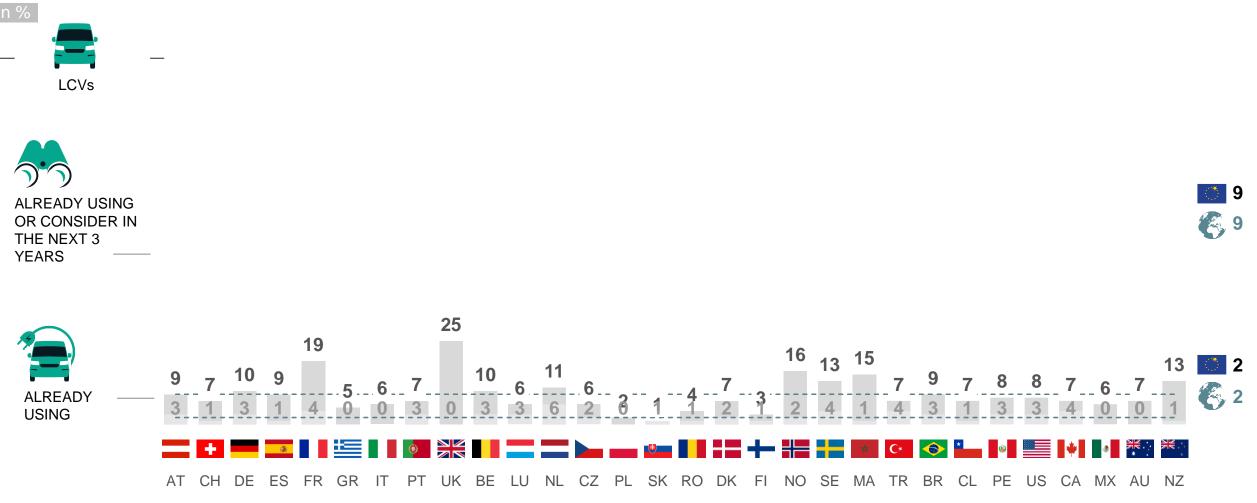


Amongst the following alternative fuel technologies, which ones do you currently use ...?

Amongst the following alternative fuel technologies, which ones are you considering using ...?

Arval Mobility Observatory

HYDROGEN FUEL CELL ELECTRIC VEHICLE : IMPLEMENTATION WITHIN COMPANY FLEET POLICY

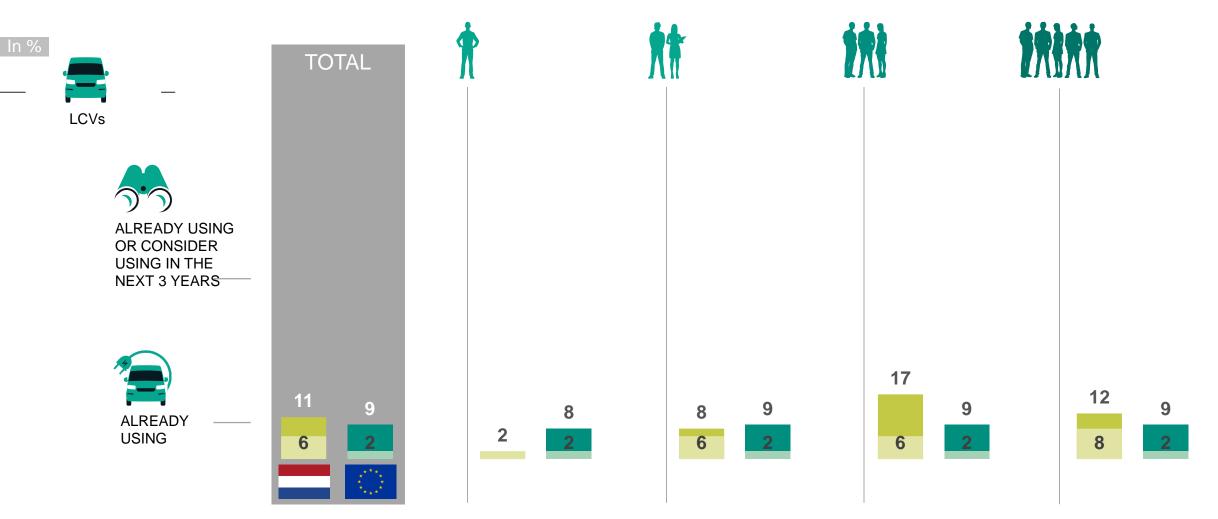


New item added in 2023



Amongst the following alternative fuel technologies, which ones do you currently use...? Amongst the following alternative fuel technologies, which ones are you considering using...?

HYDROGEN FUEL CELL ELECTRIC VEHICLE : IMPLEMENTATION WITHIN COMPANY FLEET POLICY



New item added in 2023

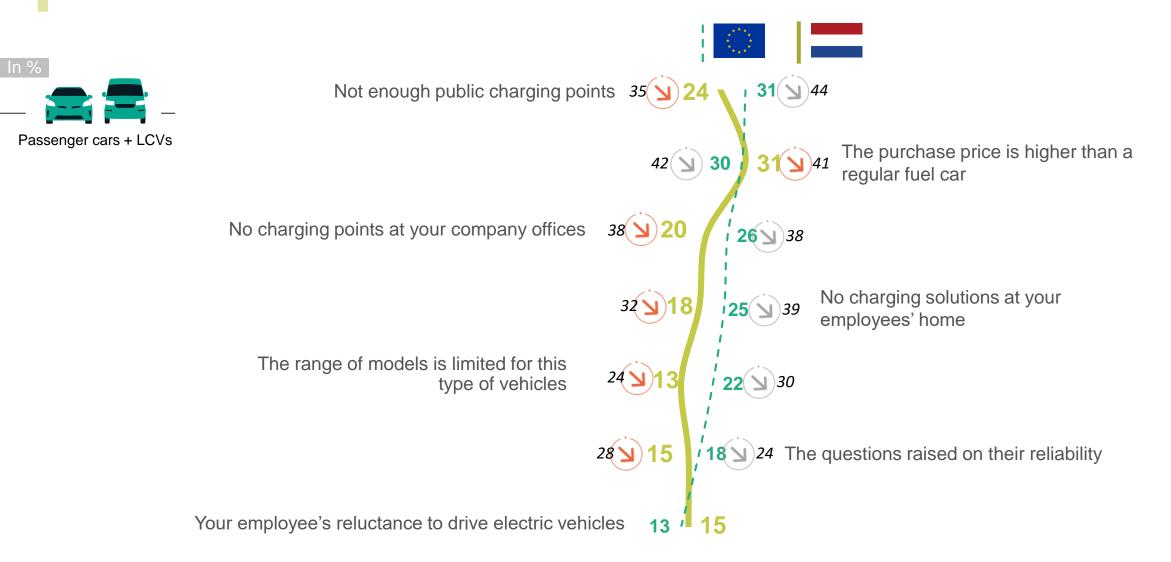
Amongst the following alternative fuel technologies, which ones do you currently use...?

Amongst the following alternative fuel technologies, which ones are you considering using ...?

Basis: companies with LCVs

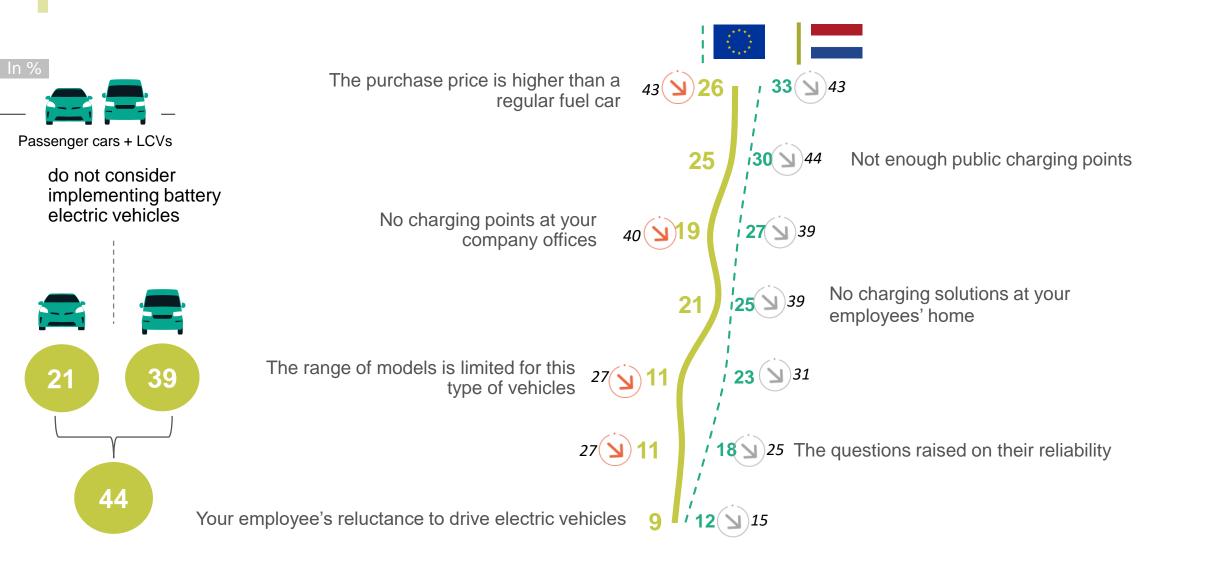


CONSTRAINTS OF 100% BATTERY ELECTRIC VEHICLE USAGE





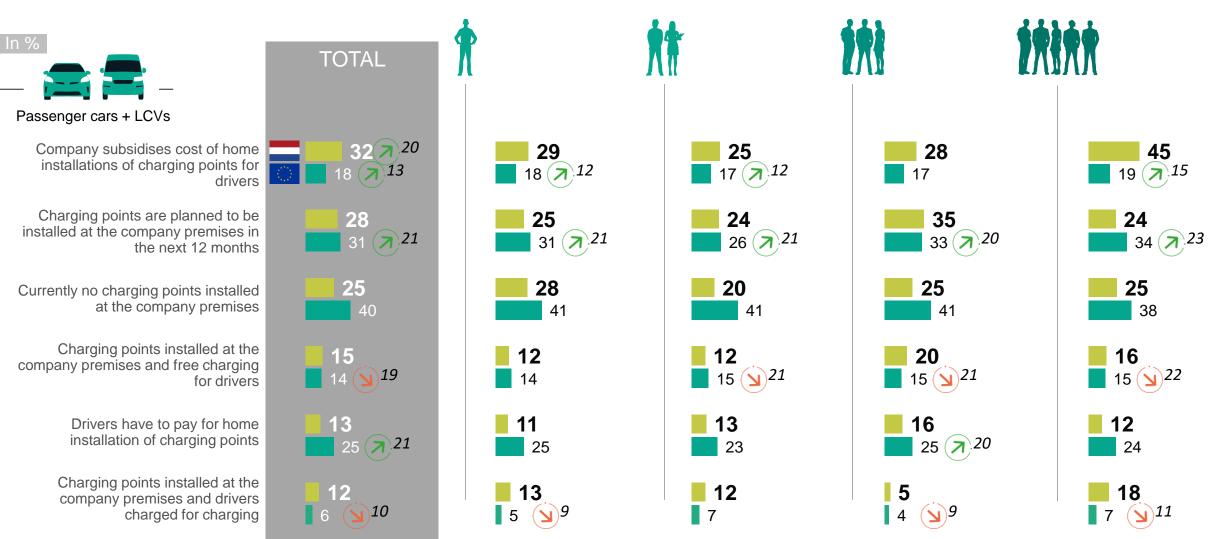
CONSTRAINTS OF 100% BATTERY ELECTRIC VEHICLE USAGE



What are the constraints of using 100% Battery Electric vehicles? Basis: Not considering implementing 100% BEV technology



ACCESS TO CHARGING POINTS



Multiple answers - % don't add up to 100%

In terms of charging point installation and responsibility for the cost of charging for battery electric and plug-in hybrid vehicles in your company...? Basis: companies already using or considering BEV/PHEV for passenger cars or BEV for LCV





WHAT ARE THE PERSPECTIVES IN TERMS OF MOBILITY SOLUTIONS?



A STRONG IMPLEMENTATION OF MOBILITY SOLUTIONS

3

Arval Mobility Observatori To note : in 2023 only respondents were interrogated that are aware of mobility solutions, which means almost **89%** of overall population (no impact on the representativity of the results). **40% of the respondents were managing directors**. And a new mobility solution was tested "car or cash allowance", allowing no comparison of mobility solutions implementation vs 2022.

Mobility solutions are more implemented in Dutch companies than in the rest of Europe : 8 out of 10 companies have already implemented at least one solution (vs 72% in Europe on average).

Overall, Mobility budget (26%), Ride sharing (22%) Bike and Public transport (both 21%) are the most widespread solutions.

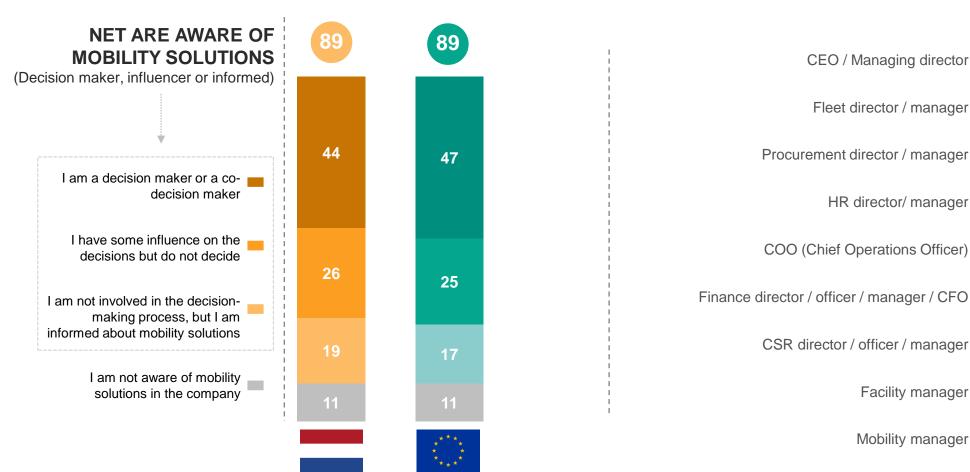
Within large companies, mobility budget is particularly well-established, by almost half of companies, as well as corporate car
sharing (to a lesser extent), in contrast to small companies which make little use of both solutions.

A third of companies plan to facilitate the use of these modes of transportation thanks to a dedicated platform, a tool that is all the more considered in the large companies.

Almost 4 out of 10 companies are interested in offering employees a mobility budget, driven by the possibility to reduce mobility costs and the will to offer more options and flexibility to employees. This year, small companies are the most likely to offer this kind of budget.

Lastly, more Dutch companies consider a specific strategy on the mobility CO2 footprint, especially among the smallest companies.

MOBILITY SOLUTION DECISION MAKERS



RESPONDENTS INVOLVEMENT IN MOBILITY SOLUTION DECISIONS

New questions added in 2023

To what extent are you informed about mobility solutions using other modes of transportation than company cars (such as car sharing , bike sharing etc....)

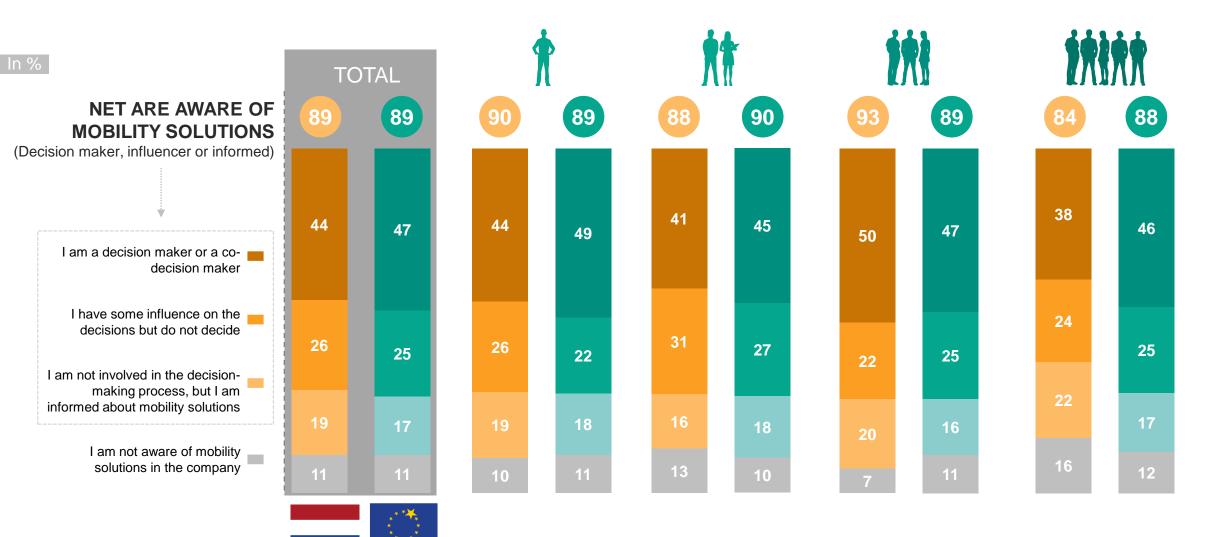
What is the position of the person who decides on mobility solutions in your company??

POSITION OF THE PERSON WHO DECIDES ON MOBILITY SOLUTIONS

Basis: companies with corporate vehicles = 100%



RESPONDENTS INVOLVEMENT IN MOBILITY SOLUTION DECISIONS

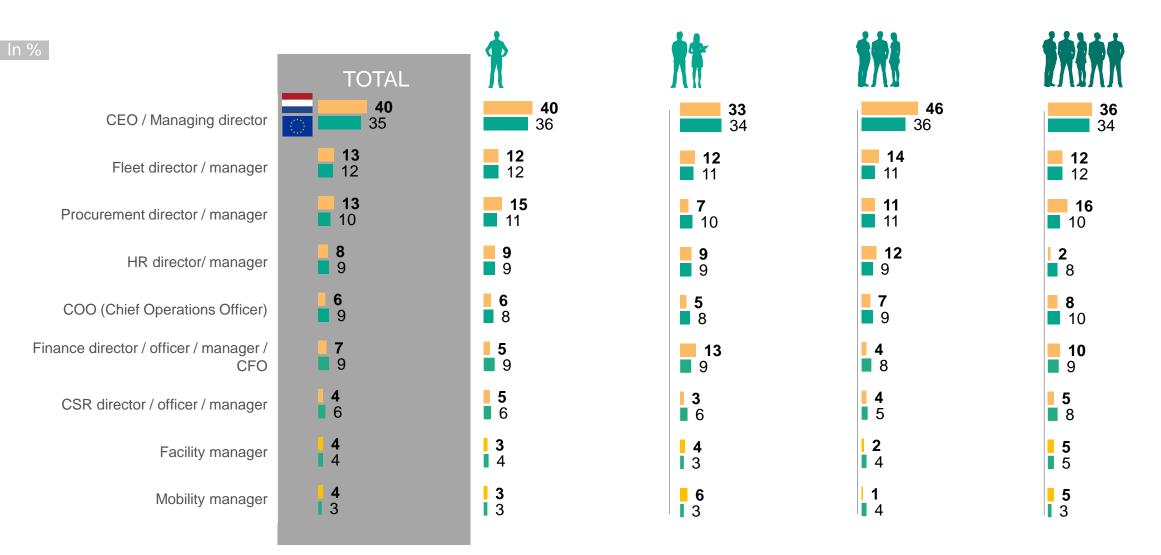




POSITION OF THE PERSON WHO DECIDES ON MOBILITY SOLUTIONS

Arval Mobility

Observatory



New question added in 2023

What is the position of the person who decides on mobility solutions in your company?? Basis: companies with corporate vehicles = 100% 76

MOBILITY SOLUTIONS LIST AND DEFINITIONS



CORPORATE CAR SHARING:

where an employee can make a vehicle reservation via an external solution



MOBILITY BUDGET predefined budget granted by the employer allowing employees to choose their mode of transport



RIDE SHARING: where several employees travel in the same car to the same destination



AN APP TO BOOK MOBILITY SOLUTIONS PROVIDED BY THE COMPANY



BIKE (OR OTHER TWO WHEELS) SHARING / BIKE (OR OTHER TWO WHEELS) LEASING solution provided by the company

	ø

PRIVATE LEASE OR SALARY SACRIFICE (private lease where an employee leases a car on his own behalf / salary sacrifice where an employee leases a car via their employer)



PUBLIC TRANSPORT

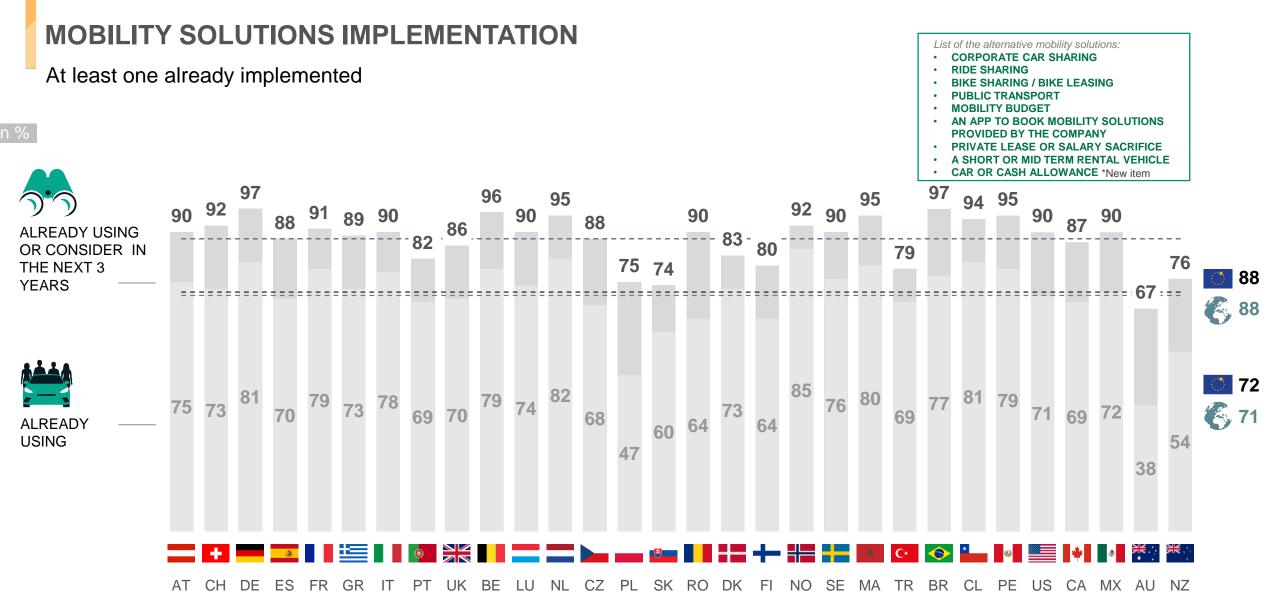


A SHORT OR MID TERM RENTAL VEHICLE to provide transport for an employee



CAR OR CASH ALLOWANCE *New item

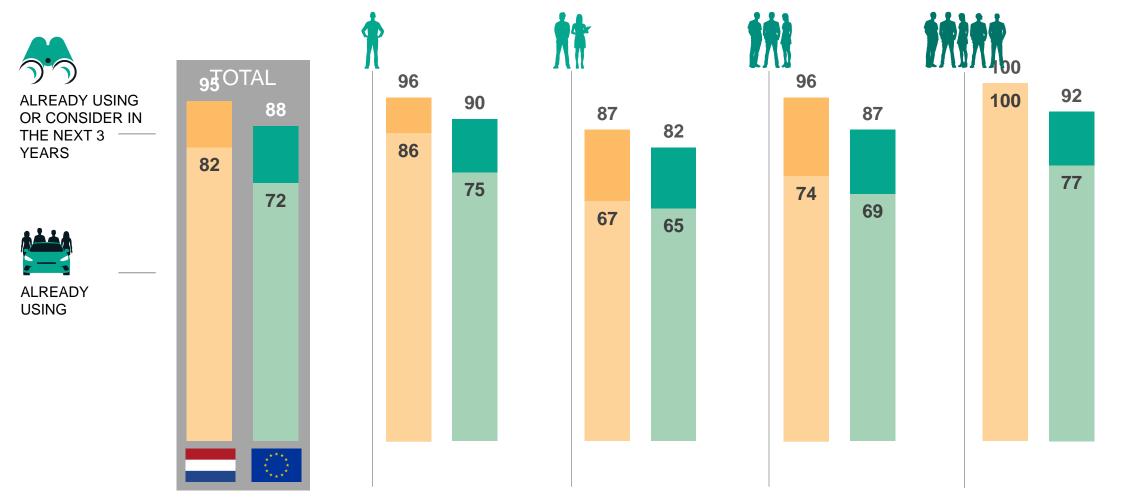




Arval Mobility Observatory Which of the following have you implemented, or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100% Question asked to respondents that are aware of mobility solutions

MOBILITY SOLUTIONS IMPLEMENTATION

At least one already implemented (including car or cash allowance)



Which of the following have you implemented, or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100% Question asked to respondents that are aware of mobility solutions



In %

OVERVIEW OF MOBILITY SOLUTIONS IMPLEMENTATION

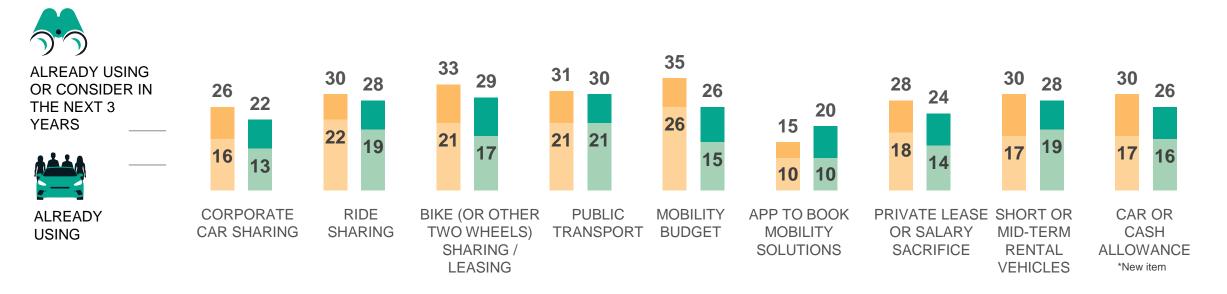




82%

Of companies have already implemented at least one of these solutions

 $\langle \bigcirc \rangle$



Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100%

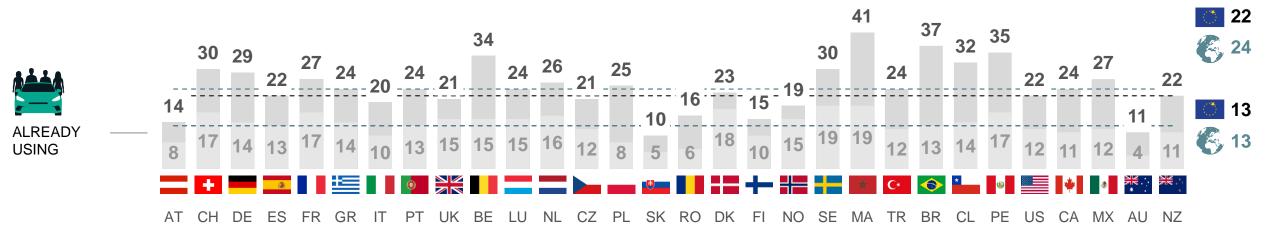
Question asked to respondents that are aware of mobility solutions



CORPORATE CAR SHARING IMPLEMENTATION

111 /0

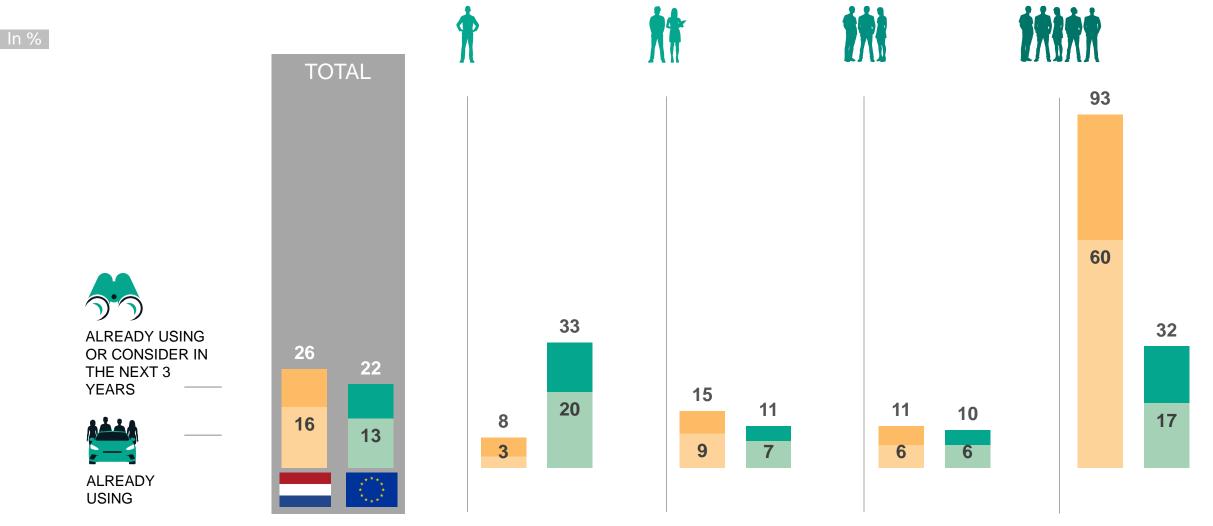




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CORPORATE CAR SHARING IMPLEMENTATION



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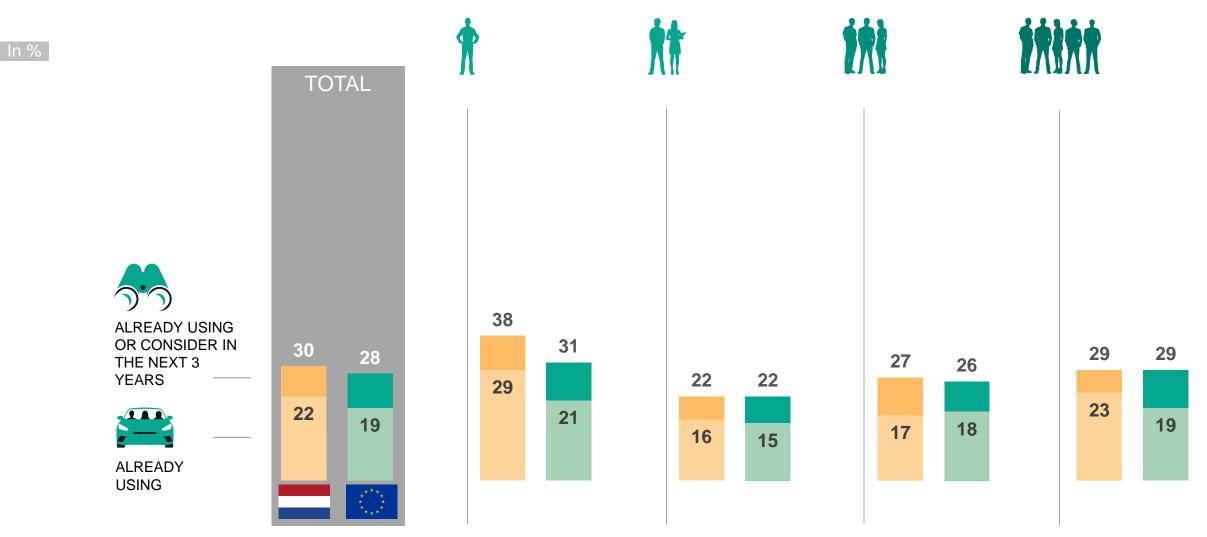
RIDE SHARING IMPLEMENTATION

ALREADY USING **OR CONSIDER IN** THE NEXT 3 YEARS 43 42 40 40 40 39 37 34 ³⁶ 28 35 33 33 30 29 30 29 29 26 24 = = = = 18 17 15 -14 19 - -ALREADY - 36 31 29 9 27 USING 26 18 Not asked ²⁴ Not asked **(3)** 19 24 22 22 22 22 22 16 20 19 17 14 :3: C* ES FR GR IT CZ PL SK RO DK FI NO SE MA TR BR CL PE US CA MX AU NZ AT CH DE PT UK BE LU NL

Arval Mobility Observatory Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100%

Question asked to respondents that are aware of mobility solutions

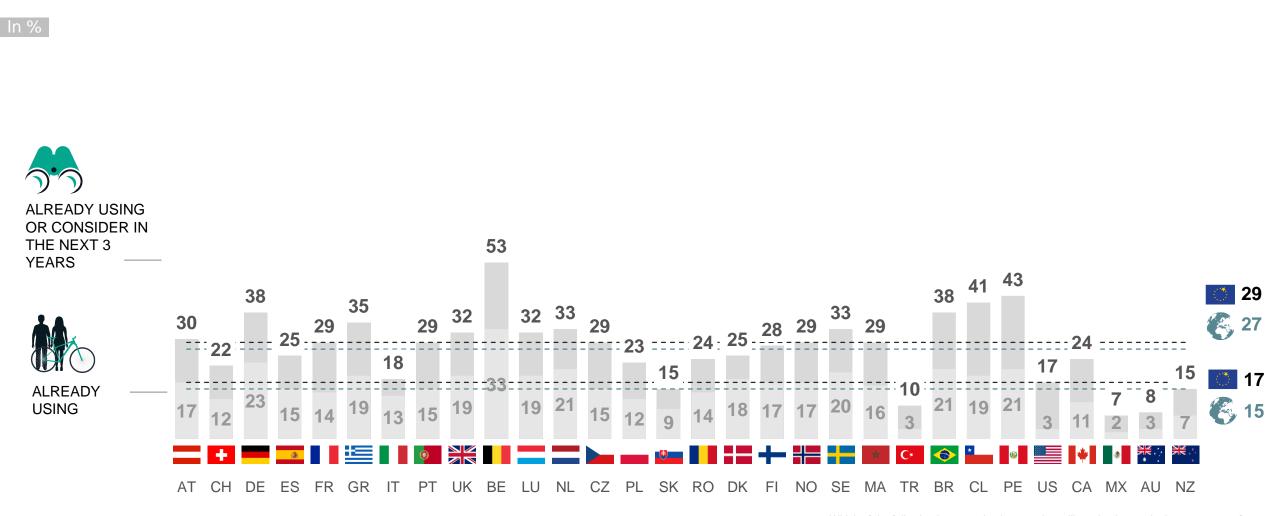
RIDE SHARING IMPLEMENTATION



Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100% Question asked to respondents that are aware of mobility solutions



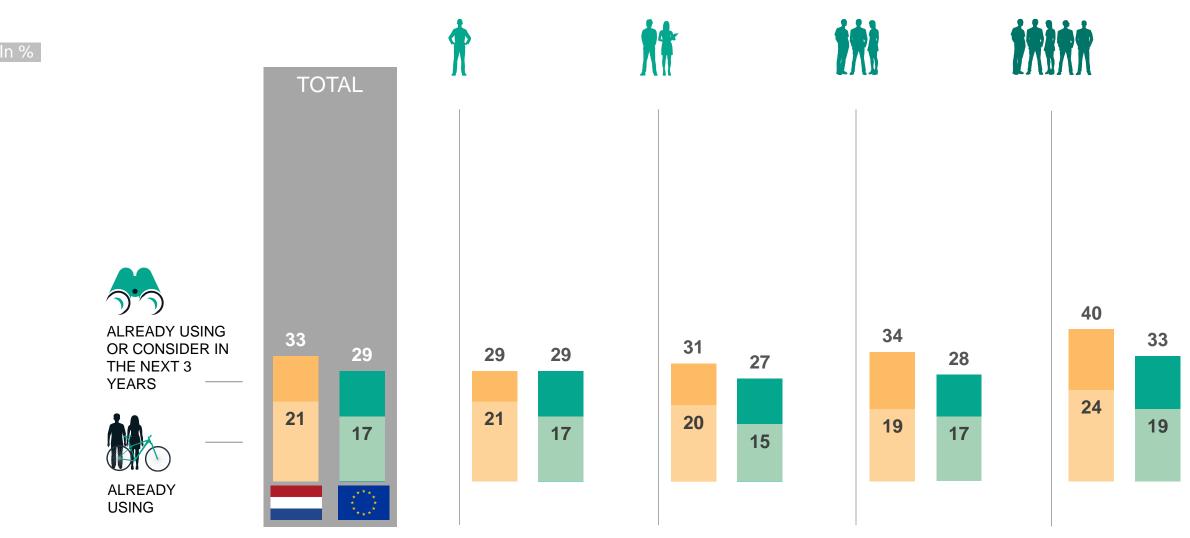
BIKE (OR OTHER TWO WHEELS) SHARING / LEASING IMPLEMENTATION



Arval Mobility Observatory Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100%

Question asked to respondents that are aware of mobility solutions

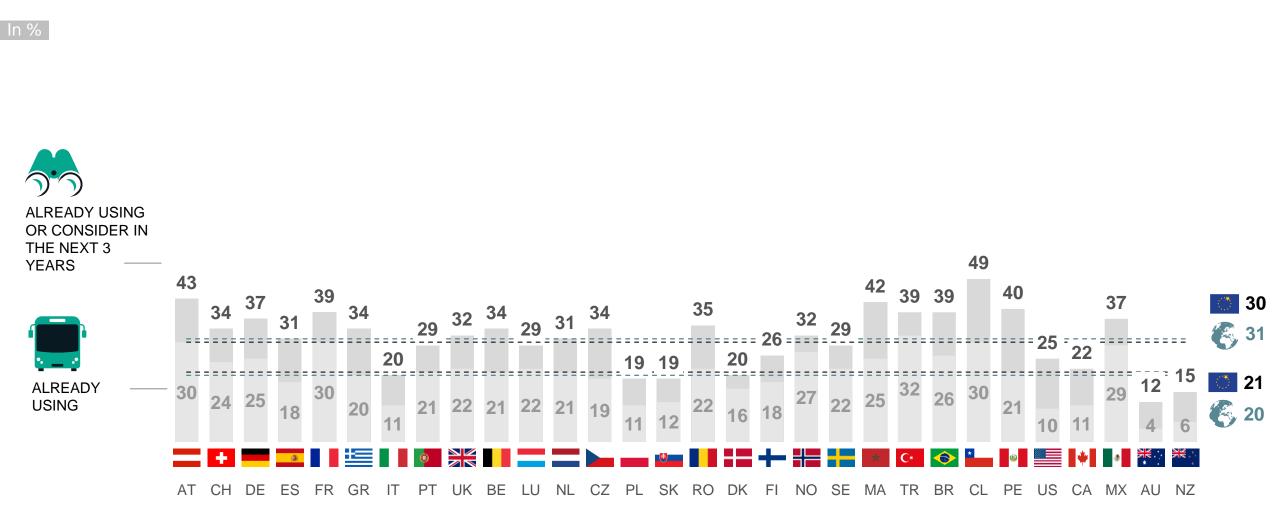
BIKE (OR OTHER TWO WHEELS) SHARING / LEASING IMPLEMENTATION



Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100% Question asked to respondents that are aware of mobility solutions



PUBLIC TRANSPORT IMPLEMENTATION

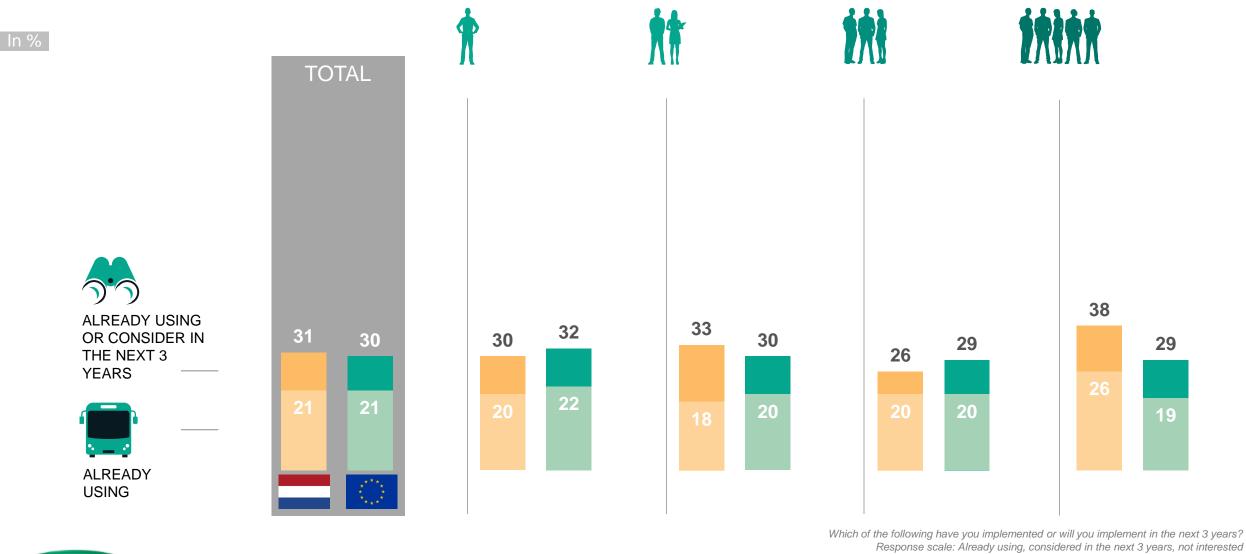


Arval Mobility Observatory Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100%

PUBLIC TRANSPORT IMPLEMENTATION

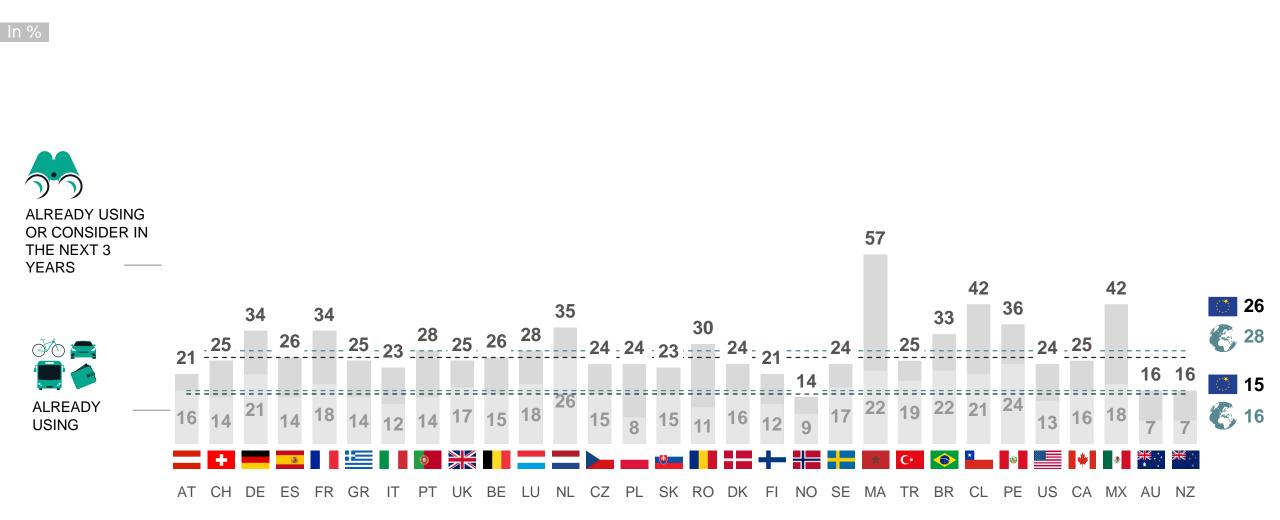
Arval Mobility

Observatory



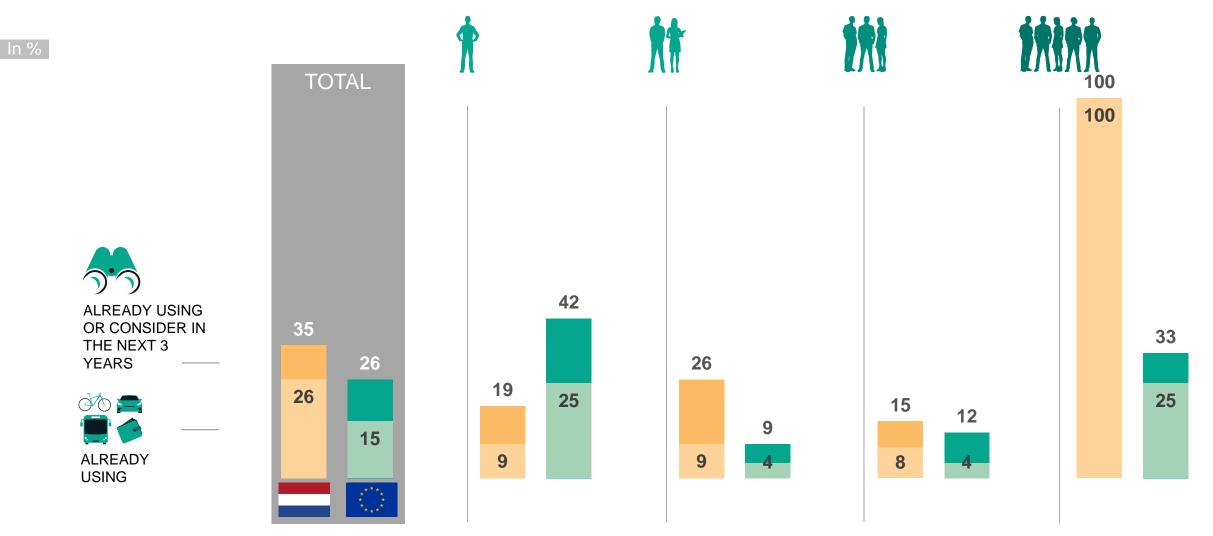
Basis: companies with corporate vehicles = 100%

MOBILITY BUDGET IMPLEMENTATION



Arval Mobility Observatory Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100%

MOBILITY BUDGET IMPLEMENTATION



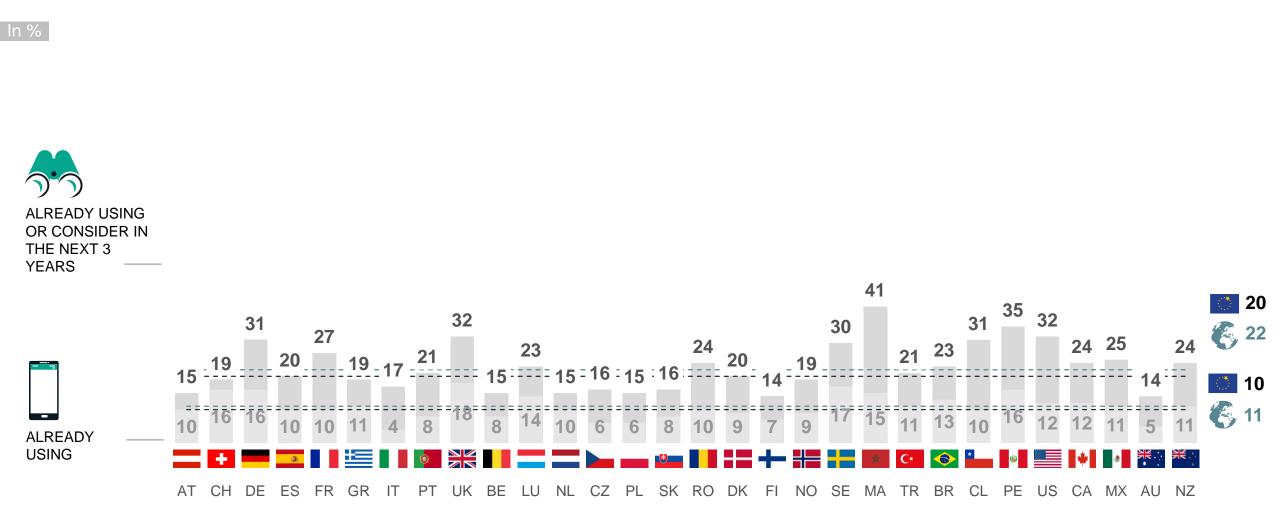
Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100% Question asked to respondents that are aware of mobility solutions



AN APP TO BOOK MOBILITY SOLUTIONS IMPLEMENTATION

Arval Mobility

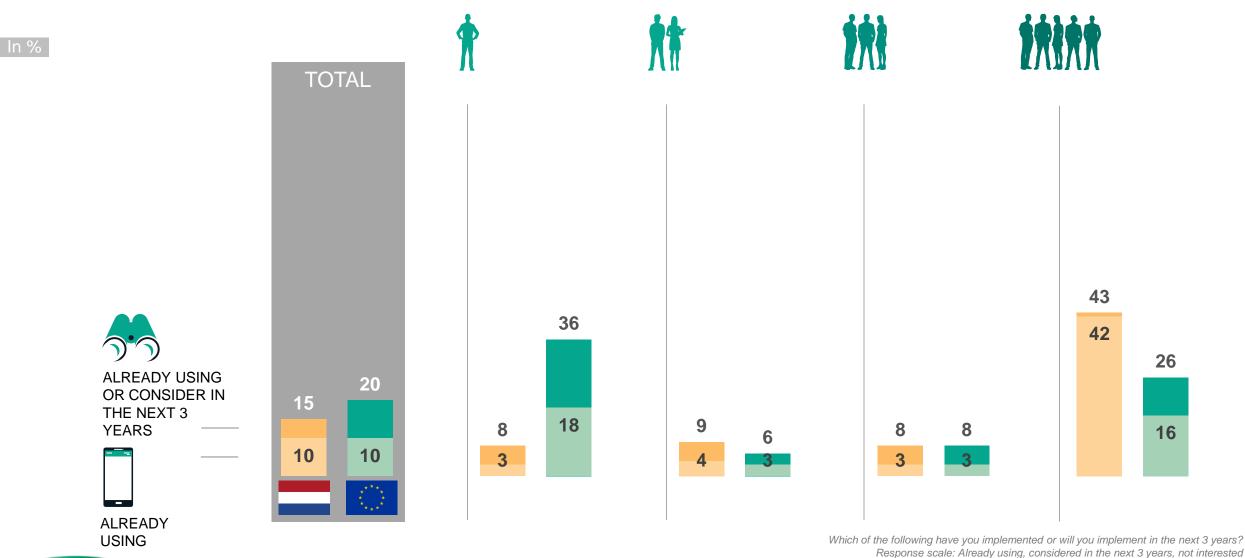
Observatory



Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100%

Question asked to respondents that are aware of mobility solutions

AN APP TO BOOK MOBILITY SOLUTIONS IMPLEMENTATION

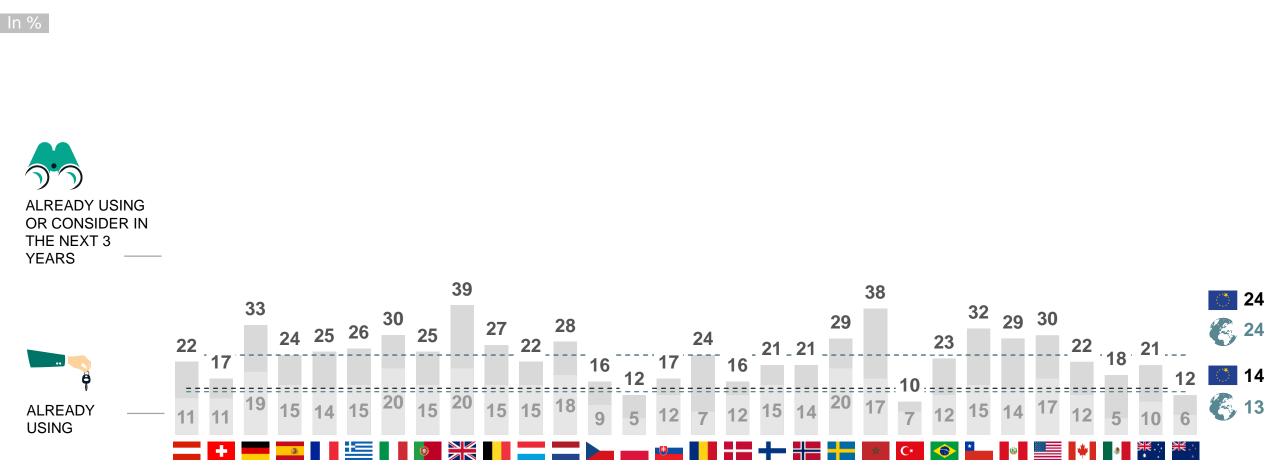


Arval Mobility

Observatory

Basis: companies with corporate vehicles = 100% Question asked to respondents that are aware of mobility solutions

PRIVATE LEASE OR SALARY SACRIFICE IMPLEMENTATION

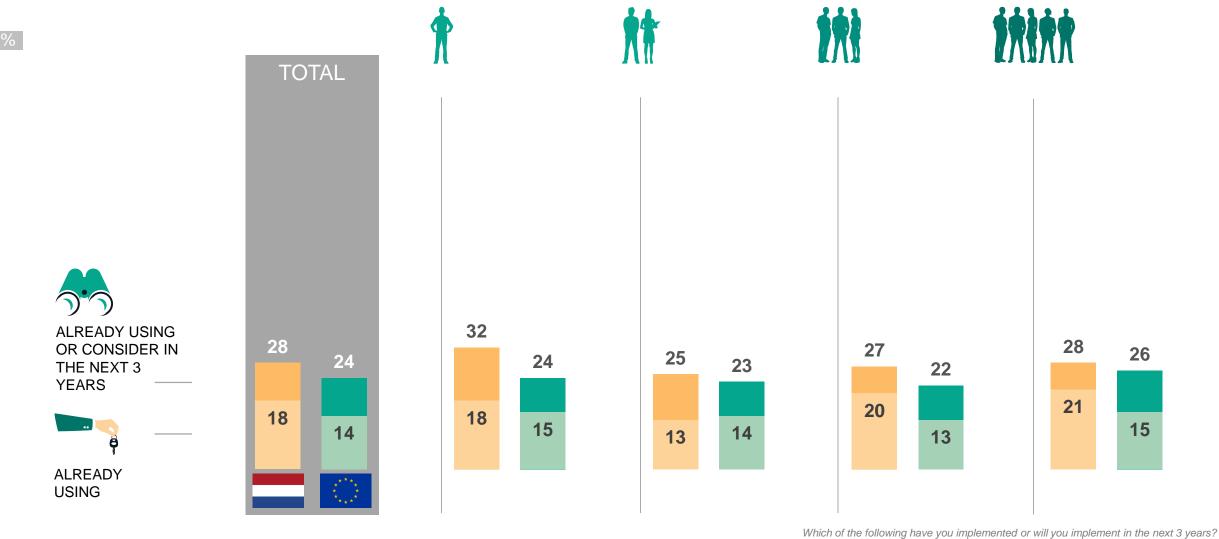


PL CZ SK RO DK FI BR CL PE US CA MX AU NZ CH DE ES FR GR PT UK BE LU NL NO SE MA TR IT

Arval Mobility Observatory AT

Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100% Question asked to respondents that are aware of mobility solutions

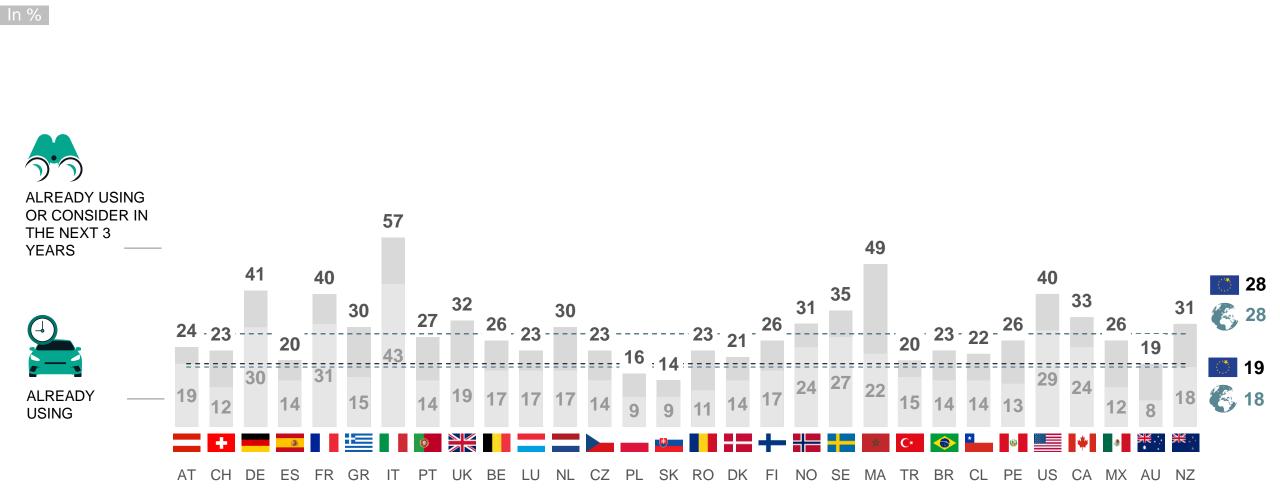
PRIVATE LEASE OR SALARY SACRIFICE IMPLEMENTATION





Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100%

SHORT OR MID-TERM RENTAL VEHICLES IMPLEMENTATION

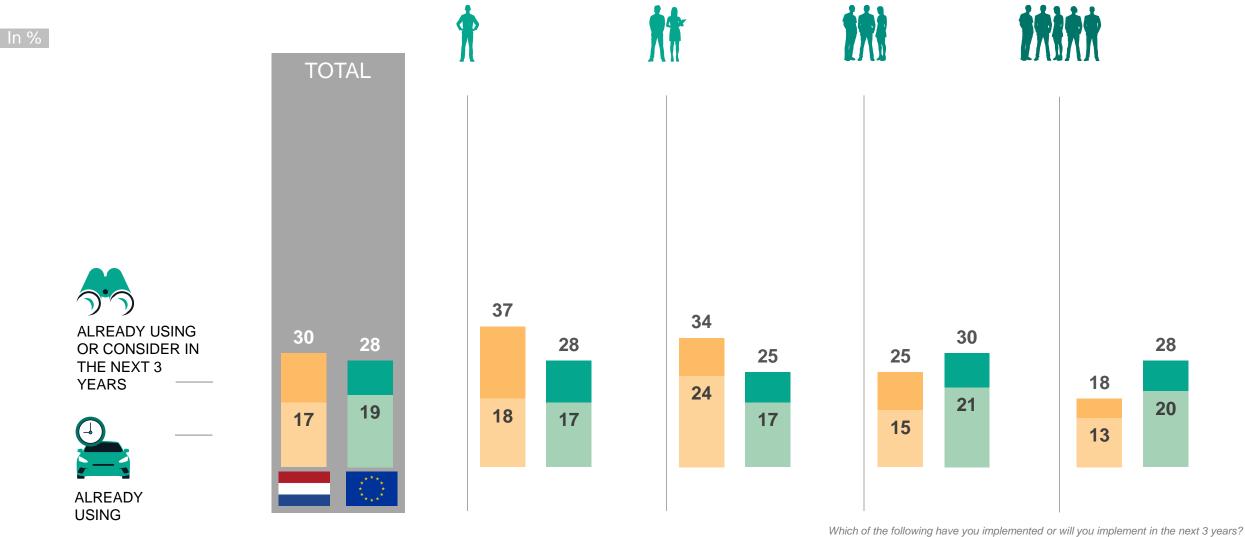


Arval Mobility Observatory Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100%

SHORT OR MID-TERM RENTAL VEHICLES IMPLEMENTATION

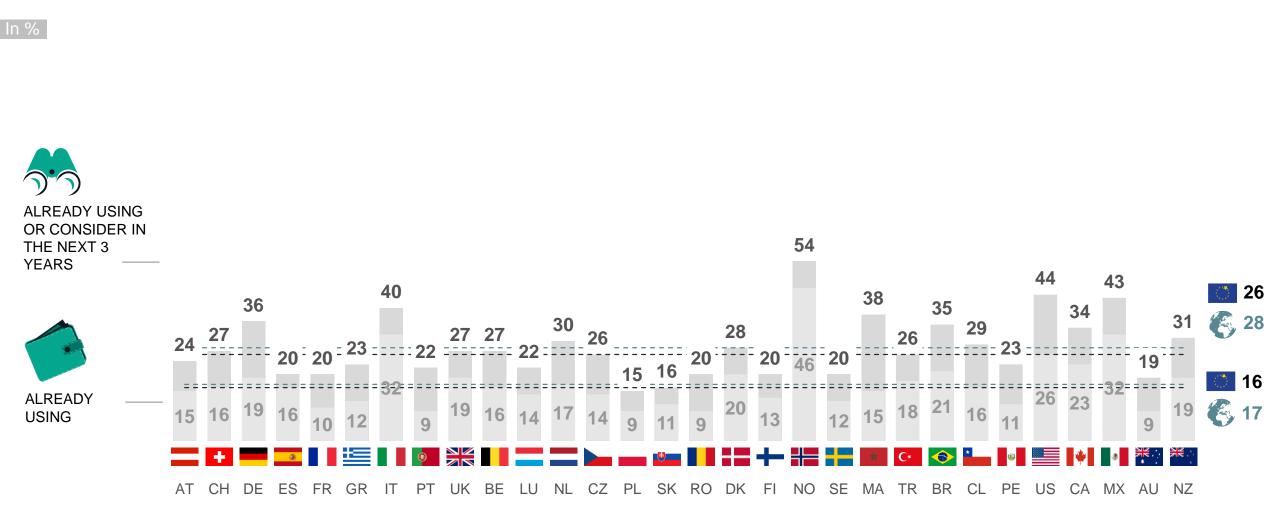
Arval Mobility

Observatory



hich of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100%

CAR OR CASH ALLOWANCE IMPLEMENTATION

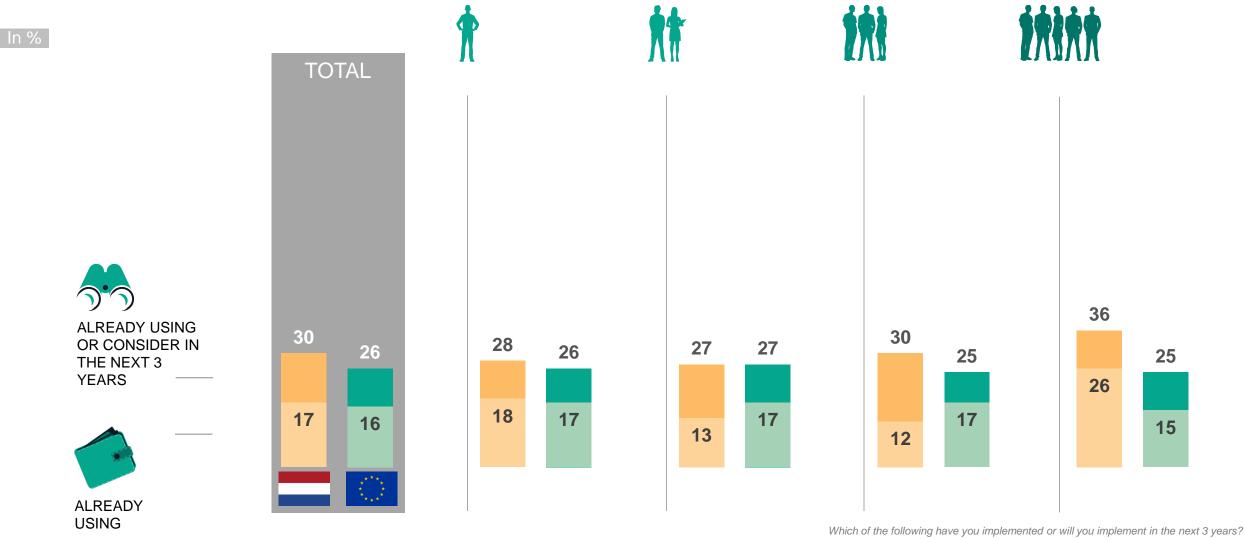


Arval Mobility Observatory Which of the following have you implemented or will you implement in the next 3 years? Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100%

CAR OR CASH ALLOWANCE IMPLEMENTATION

Arval Mobility

Observatory



Response scale: Already using, considered in the next 3 years, not interested Basis: companies with corporate vehicles = 100%

REASONS FOR IMPLEMENTING OR CONSIDERING MOBILITY SOLUTIONS

For reasons related to CSR (company social responsibility) policies

To improve employer branding / company attractiveness for employees

Because of HR related needs like talent recruitment, retaining employees etc.

To anticipate upcoming regulations

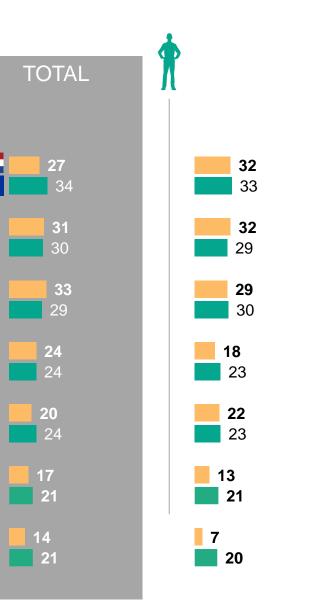
To answer specific requests of some employees

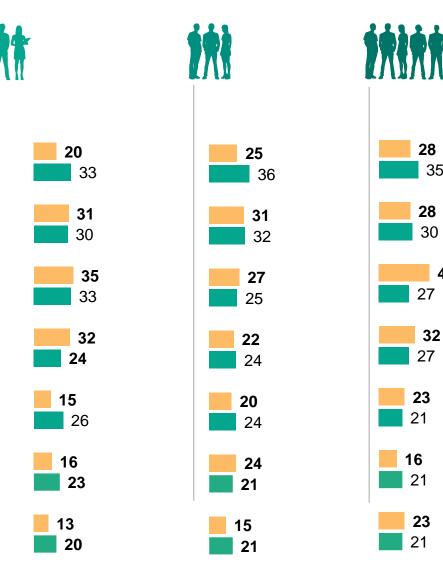
To provide a safe commute to employees for the sanitary reasons

Arval Mobility

Observatoru

Because of tax incentives





New question added in 2023

99

28

28

30

27

32

27

23

21

16

21

23

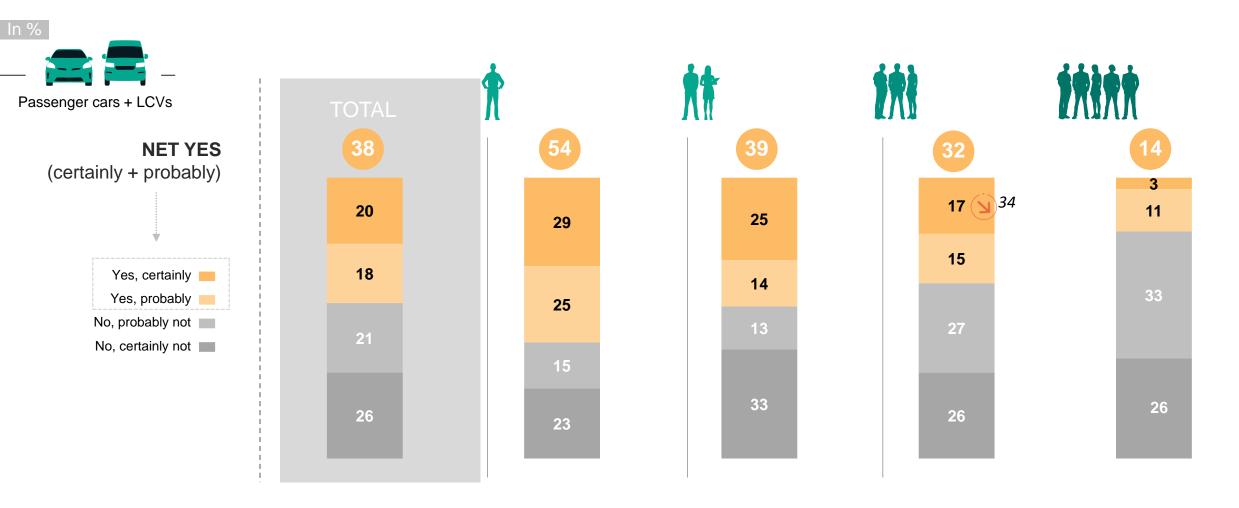
21

45

35

For what reasons has your company introduced or intends to introduce these mobility solutions? Basis: companies introduced or intend to introduce at least one new mobility solution

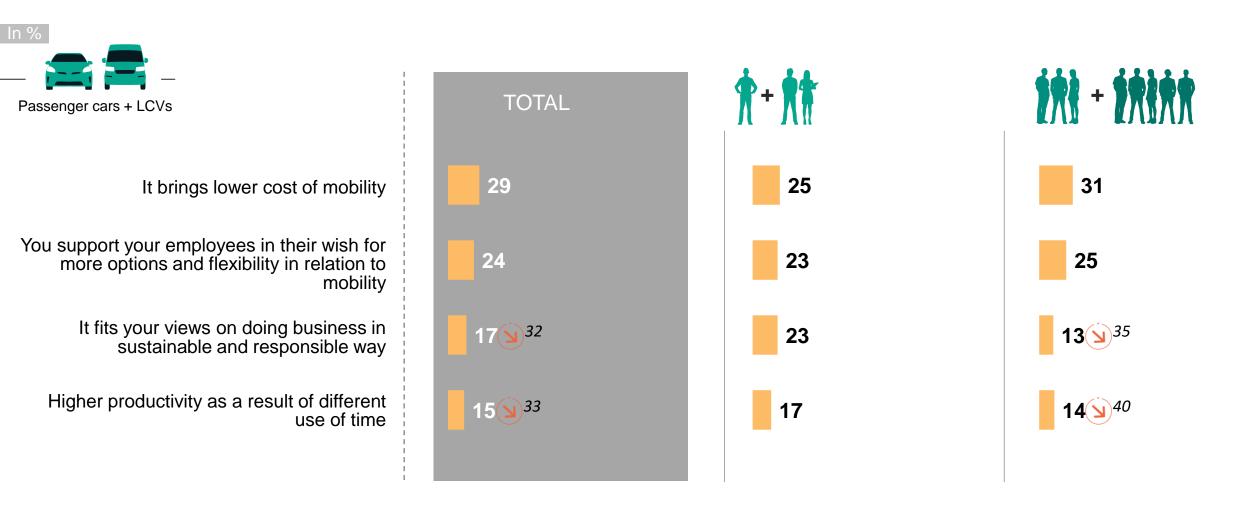
INTEREST IN OFFERING EMPLOYEES A MOBILITY BUDGET



Would you be interested in offering your employees a Mobility budget that can be used at their own insight ? Basis: companies with corporate vehicles = 100%

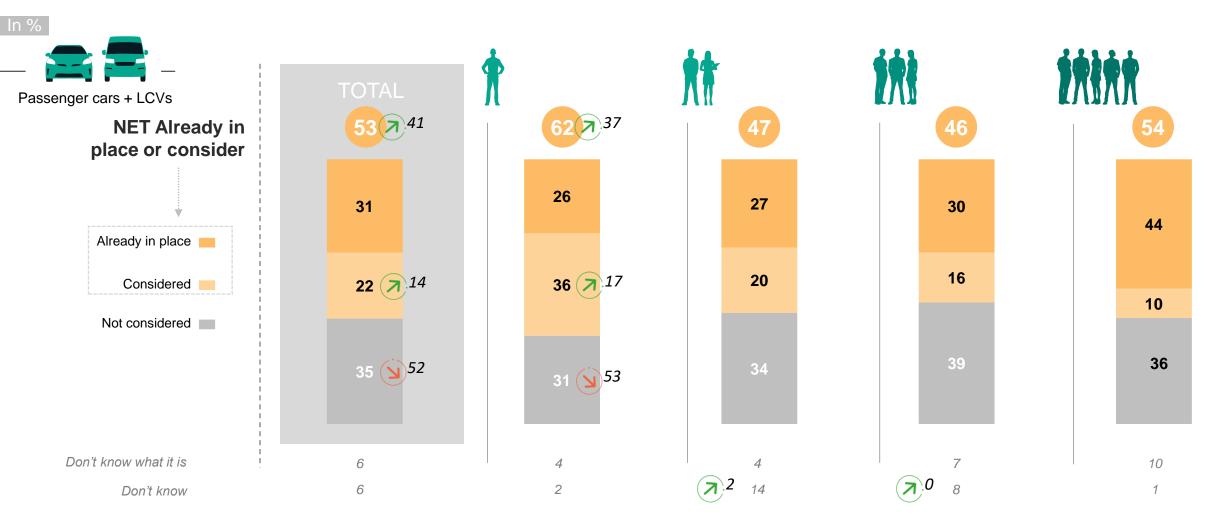


REASONS TO OFFER A MOBILITY BUDGET





SPECIFIC STRATEGY ON THE MOBILITY CO2 FOOTPRINT



Does your company have a specific strategy on the mobility CO2 footprint? Basis: companies with corporate vehicles = 100%



MOBILITY SOLUTION TOOLS

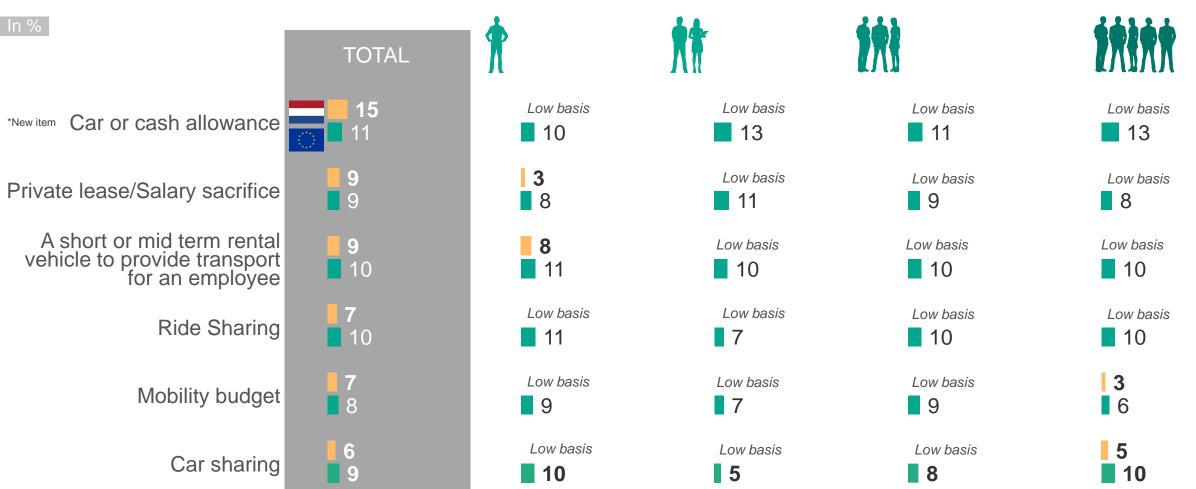


How do you plan to facilitate the use of these modes of transportation? Basis: companies with corporate vehicles = 100% Question asked to respondents that are aware of mobility solutions



LIKELIHOOD TO GIVE UP ALL / PART OF THE FLEET FOR MOBILITY SOLUTIONS

Certainly

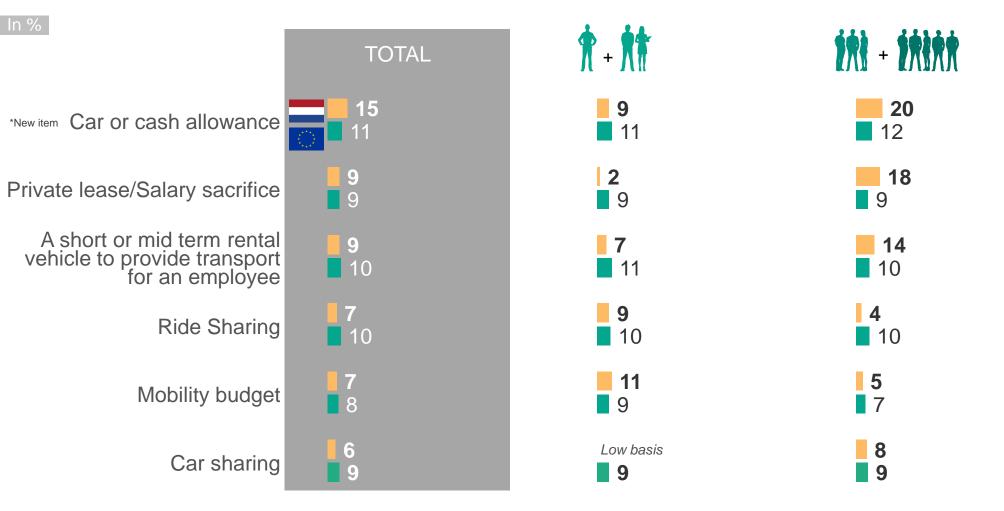


Would you anticipate that your company would give up all or part of the company car fleet for such alternatives? Basis: companies using or considering at least one mobility solution Question asked to respondents that are aware of mobility solutions



LIKELIHOOD TO GIVE UP ALL / PART OF THE FLEET FOR MOBILITY SOLUTIONS

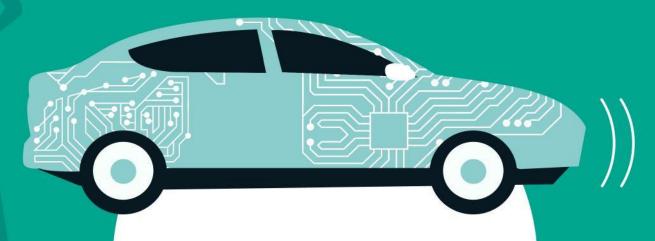
Certainly





Would you anticipate that your company would give up all or part of the company car fleet for such alternatives? **Basis: companies using or considering at least one mobility solution** Question asked to respondents that are aware of mobility solutions

WHAT ARE THE USAGES IN TERMS OF CONNECTED VEHICLES, DIGITAL TOOLS AND ROAD SAFETY EQUIPMENTS?



THE USE OF TELEMATICS IS IN LINE WITH THE EUROPEAN AVERAGE

In line with European results, **47% of Dutch companies are using Telematics whether for passenger cars or LCVs.** In details, the level of connected vehicles is the same among passenger car fleets and LCV fleets (31% among each). **This growth is due to a higher equipment of passenger cars** (31% versus 20% last year).

The use of connected vehicles **relies mainly on the possibility to locate vehicles or improve vehicle security**, especially for big companies, **and on improving operational efficiency**.



PROPORTION OF COMPANIES USING CONNECTED VEHICLES

All vehicles

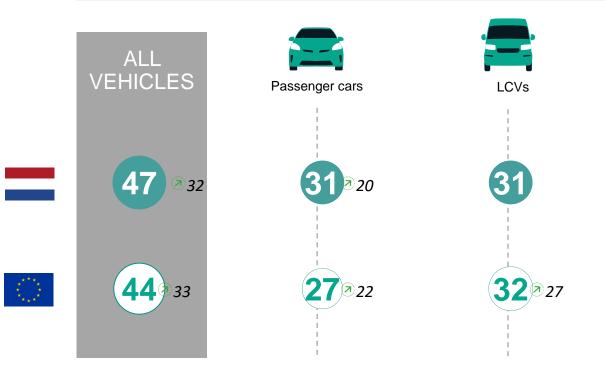


NET OF YES: YES, FOR ALL THE FLEET + YES, FOR PART OF THE FLEET

HOW TO READ THE RESULTS ?

47% of companies with fleet using connected vehicles for all or part of their fleet.

31% use connected vehicles for passenger cars, while 31% use connected vehicles for LCVs.

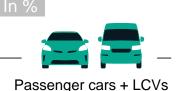


Is your fleet connected thanks to a telematic tool?

Telematics enables transmission of data to the fleet manager to monitor fuel consumption, driver behaviour, vehicle location, driver's impact on environment... from vehicles on the move. Data is transmitted by means of an original or after sales equipment or box installed in the vehicle. Telematics do not include data transmission by the mean of the users' smartphones. Basis: companies with corporate passenger cars / companies with corporate LCVs



All vehicles



NET OF YES: YES, FOR ALL THE FLEET + YES, FOR PART OF THE FLEET



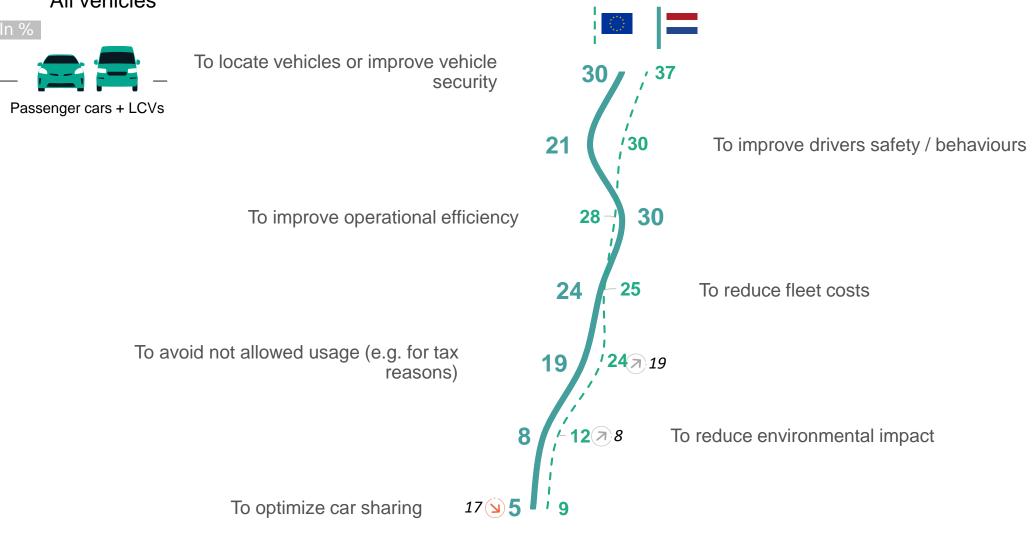
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REASONS FOR USING CONNECTED VEHICLES

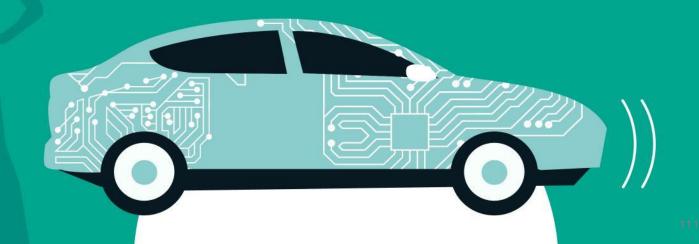
All vehicles



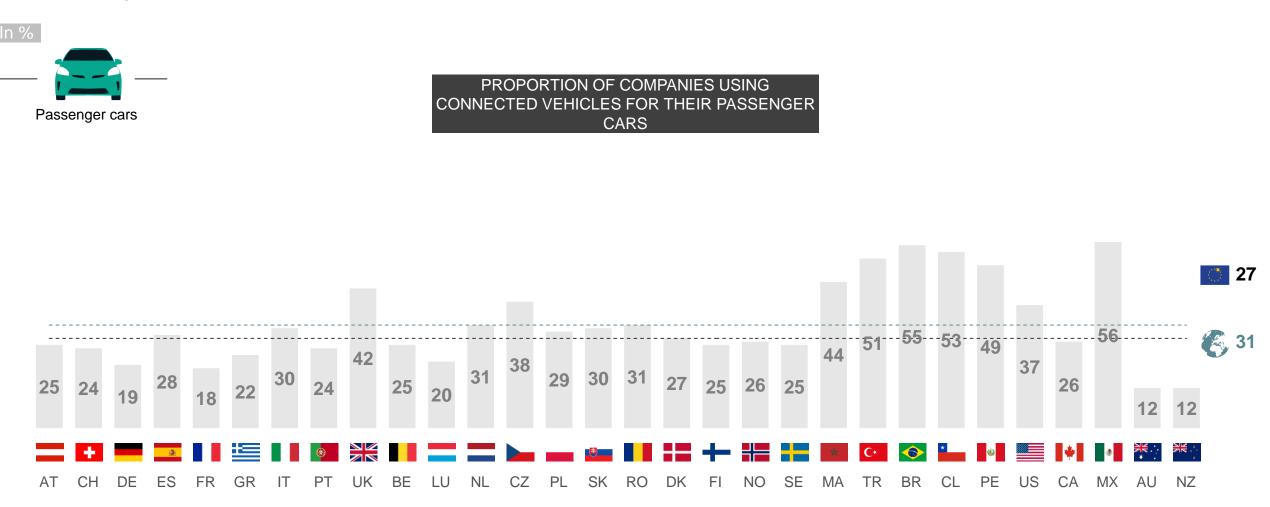
What are the two main reasons why your fleet is connected by Telematics? Basis: companies with connected vehicles thanks to Telematics



CONNECTED VEHICLES, DIGITAL TOOLS AND ROAD SAFETY A. PASSENGER CARS



Passenger cars



Is your fleet connected thanks to a telematic tool?

Telematics enables transmission of data to the fleet manager to monitor fuel consumption, driver behaviour, vehicle location, driver's impact on environment... from vehicles on the move. Data is transmitted by means of an original or after sales equipment or box installed in the vehicle. Telematics do not include data transmission by the mean of the users' smartphones. Basis: companies with corporate passenger cars



Passenger cars



NET OF YES: YES, FOR ALL THE FLEET + YES, FOR PART OF THE FLEET

HOW TO READ THE RESULTS ?

31% use connected vehicles for passenger cars.



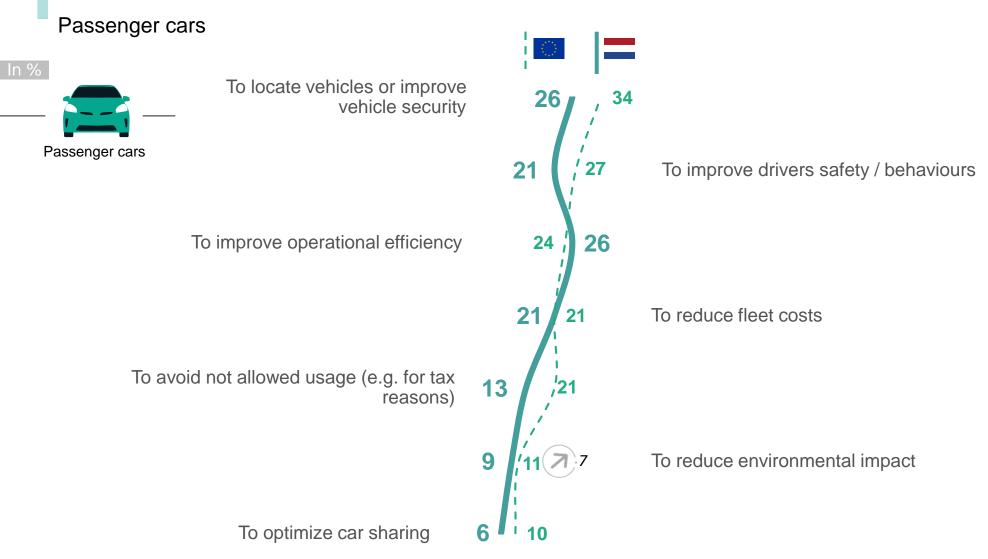
Is your fleet connected thanks to a telematic tool?

Telematics enables transmission of data to the fleet manager to monitor fuel consumption, driver behaviour, vehicle location, driver's impact on environment... from vehicles on the move. Data is transmitted by means of an original or after sales equipment or box installed in the vehicle. Telematics do not include data transmission by the mean of the users' smartphones.

Basis: companies with at least one passenger car in fleet

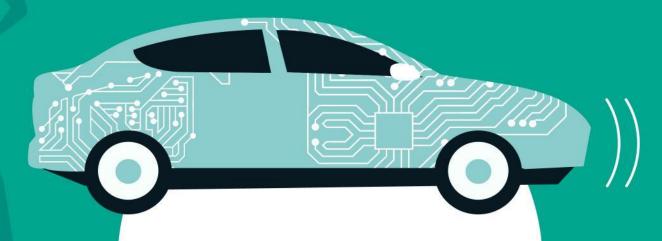


REASONS FOR USING CONNECTED VEHICLES

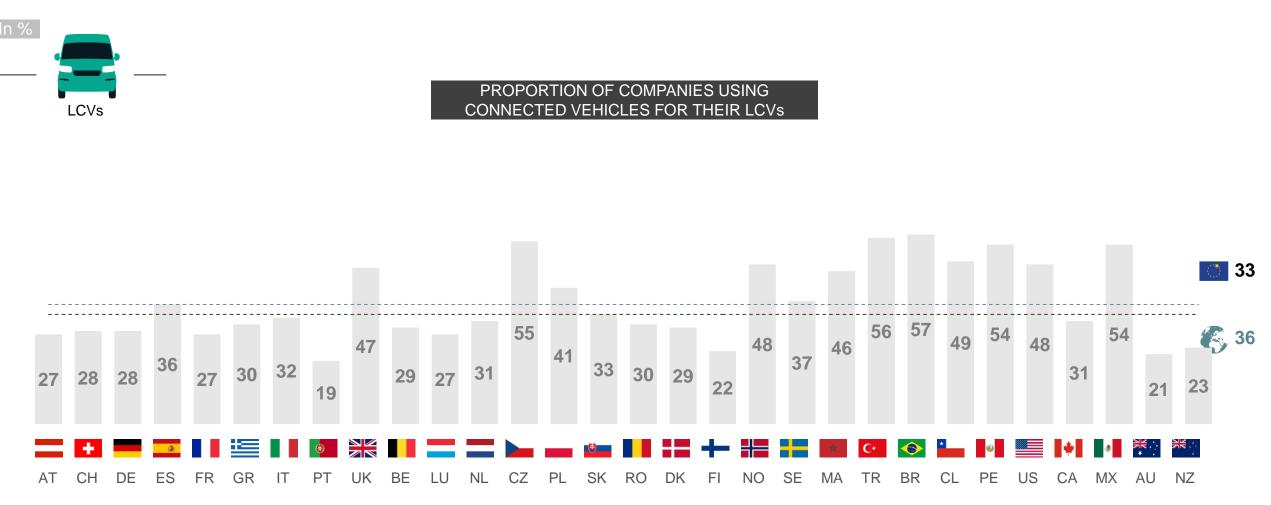




CONNECTED VEHICLES, DIGITAL TOOLS AND ROAD SAFETY B. LCVs



LCVs

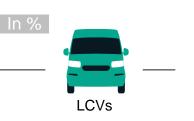


Is your fleet connected thanks to a telematic tool?

Telematics enables transmission of data to the fleet manager to monitor fuel consumption, driver behaviour, vehicle location, driver's impact on environment... from vehicles on the move. Data is transmitted by means of an original or after sales equipment or box installed in the vehicle. Telematics do not include data transmission by the mean of the users' smartphones. Basis: companies with corporate passenger cars / companies with corporate LCVs



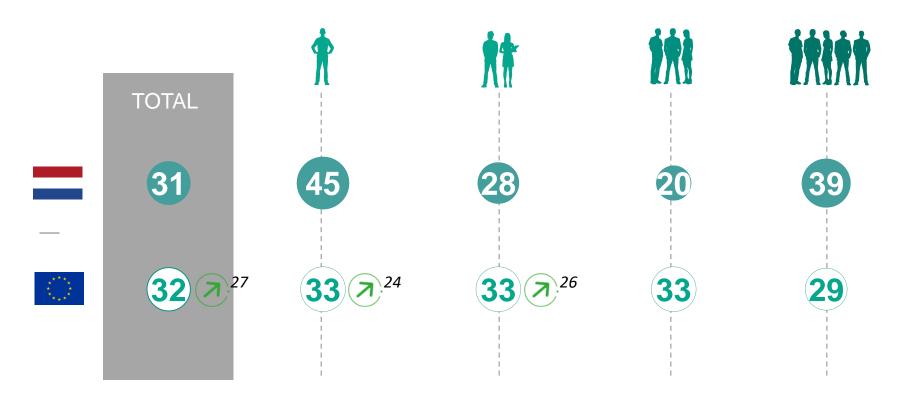
LCVs



NET OF YES: YES, FOR ALL THE FLEET + YES, FOR PART OF THE FLEET

HOW TO READ THE RESULTS ?

31% use connected vehicles for LCVs.

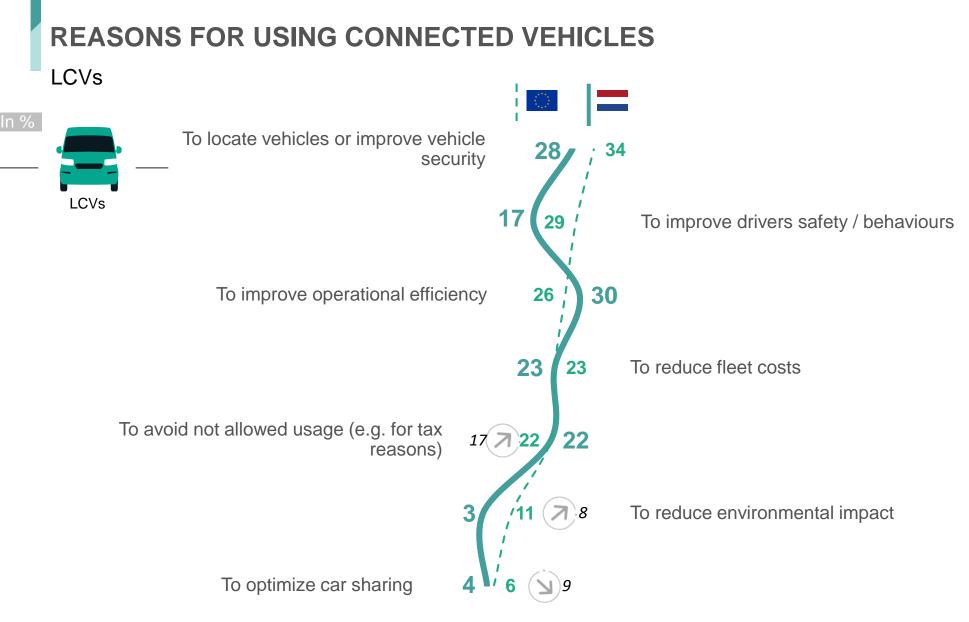


Is your fleet connected thanks to a telematic tool?

Telematics enables transmission of data to the fleet manager to monitor fuel consumption, driver behaviour, vehicle location, driver's impact on environment... from vehicles on the move. Data is transmitted by means of an original or after sales equipment or box installed in the vehicle. Telematics do not include data transmission by the mean of the users' smartphones.

Basis: companies with at least one LCV car in fleet

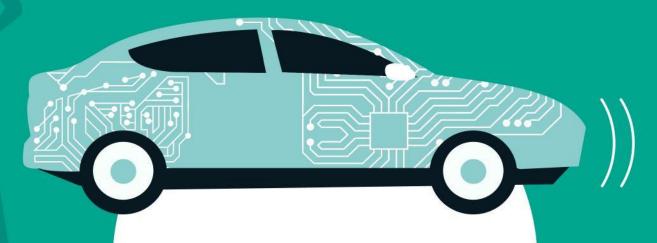




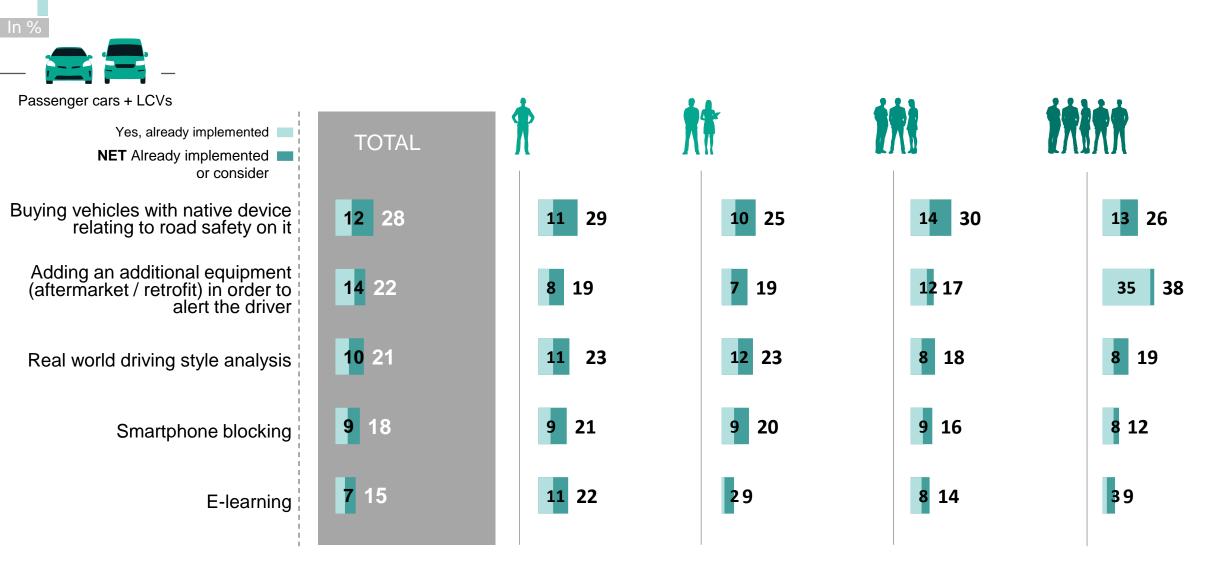
What are the two main reasons why your fleet is connected by Telematics? Basis: companies with connected LCVs thanks to Telematics



CONNECTED VEHICLES, DIGITAL TOOLS AND ROAD SAFETY C. ROAD SAFETY



ACTIONS SET UP TO INCREASE ROAD SAFETY



In order to increase road safety, does your company set up the following actions? Basis: companies with corporate vehicles = 100%





Thank you



APPENDIX



